



Children's Safety Network Webinar Series
May 3, 2018

Resources and Strategies from the Child Safety
Collaborative Innovation and Improvement Network



Funding Sponsor

The Children's Safety Network is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the Child and Adolescent Injury and Violence Prevention Resource Centers Cooperative Agreement (U49MC28422). The information or content and conclusions in this webinar are those of the authors and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.



Technical Tips



Audio is broadcast through computer speakers



Download resources in the File Share pod (above the slides)



If you experience audio issues, dial (866) 835-7973 and mute computer speakers



Use the Q & A (bottom left) to ask questions at any time



You are muted



This session is being recorded



Agenda

- 1 Overview of the Child Safety CollN
 - 2 Child Safety CollN Methods and Resources
 - 3 Innovative Strategies from the Child Safety CollN
- 4. A State Perspective on the Child Safety CollN



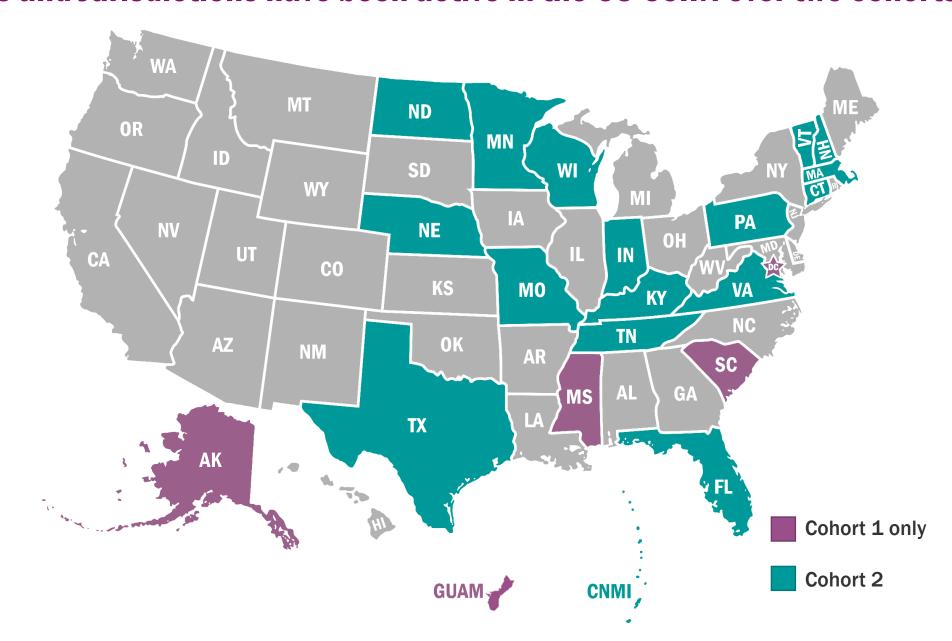
Overview of the Child Safety CollN



Jenny Stern-Carusone, M.S.W.
CS CollN Technology Director and Co-Manager



21 States and Jurisdictions have been active in the CS CollN over two cohorts





5 Child Safety Colln Topic Areas



Child Passenger Safety



Falls Prevention



Interpersonal Violence Prevention



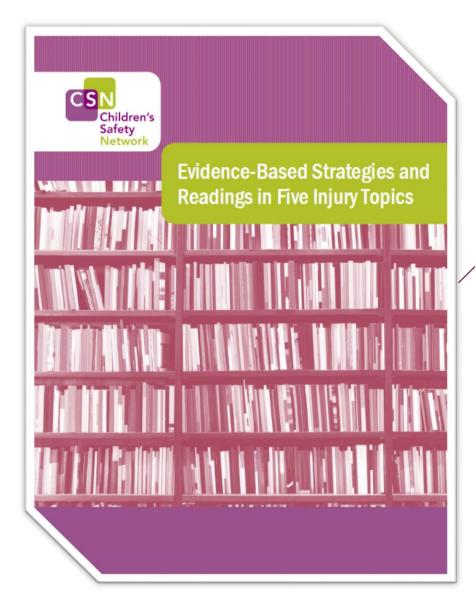
Suicide and Self-Harm Prevention



Teen Driver Safety



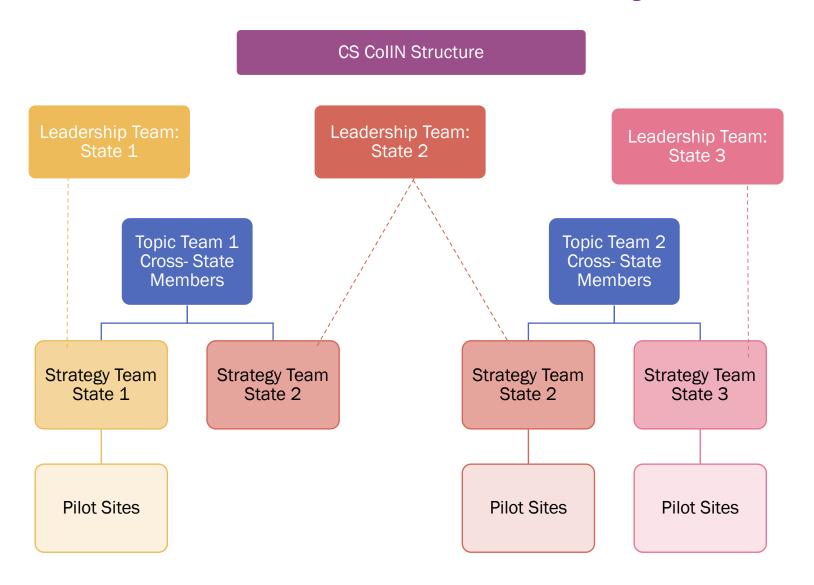
Resource on the Five Topic Areas



This <u>resource</u> is available on the CSN website



Structure of the Child Safety CollN





Current Strategy Teams



Child Passenger Safety

7 Strategy Teams

- Florida
- Indiana
- Kentucky
- Missouri
- Northern Mariana
 Islands
- Texas
- Vermont



Falls Prevention (Home and Recreational Injuries)

- 4 Strategy Teams
- Florida
- Massachusetts
- Pennsylvania
- Tennessee



Interpersonal Violence Prevention

8 Strategy Teams

- Florida
- Indiana
- Minnesota
- Missouri
- Nebraska
- Northern Mariana Islands
- Pennsylvania
- Tennessee



Suicide and Self-Harm

- 7 Strategy Teams
- Connecticut
- Florida
- Kentucky
- Massachusetts
- Missouri
- Texas
- Virginia



Teen Driver Safety

- 8 Strategy Teams
- Florida
- Kentucky
- Nebraska
- New Hampshire
- North Dakota
- Tennessee
- Texas
- Wisconsin



The Focus of Work in the Child Safety CollN

Identifying gaps and areas of need that are ripe for improvement

Testing, implementing, and spreading evidence-based strategies and programs

Innovating to improve data collection and outcomes



Achievements



18 states/
jurisdictions set up
data collection
and monitoring
systems and
selected
intermediate
measures on
which to report



jurisdictions
submitted data on
intermediate
measures



13 states/
jurisdictions
showed progress
on measures



8 states began reporting real-time outcome-level data, partnering with epidemiologists, identifying new data sources, and using data to inform decision-making



Accomplishments of CS Collness States and Jurisdictions

- schools increased access to evidence-based programs
- 1,216 adolescents trained in non-violence skills
- 289 safety seat events held
- 39 safety seat inspection stations established
- 8,996 safety seats distributed
- 15,054 safety seat inspection forms submitted
- parents and teens received information/ education on teen driver safety
- 1,091 signed parent-teen driver agreements



Improving Your IVP System

Develop your aim statement

Scan your environment

Review state action plans, state data & state IVP priorities



Choose your topic area(s)

Select key drivers and change ideas

Implementation and spread of child safety strategies

Develop PDSA cycles to develop, test and implement strategies

Collect, report and analyze monthly data to identify areas for improvement



Poll

Please answer the poll



Child Safety CollN: Methods for Innovation and Improvement



Bina Ali, PhD
Associate Research
Scientist at PIRE



Jen Leonardo, PhD *Improvement Advisor*



Model for Improvement

Aim

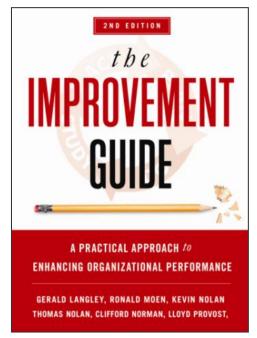
What are we trying to accomplish?

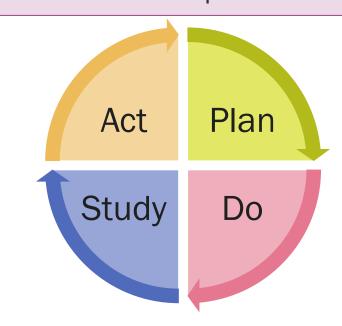
Measures

How will we know that a change is an improvement?

Changes

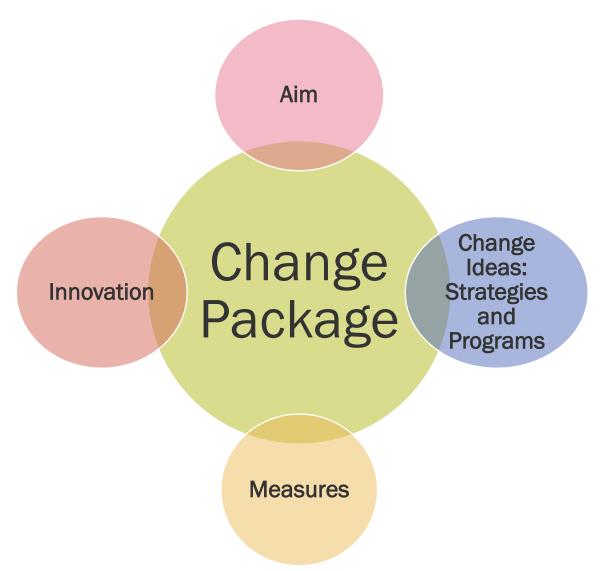
What change can we make that will result in improvement?







Child Safety CollN Change Packages



The Child Safety
CollN change
packages are
available on our
website



Child Safety CollN Aim Statement

Decrease the rate of injury-related deaths, hospitalizations, and emergency department visits among 0-19 year olds



Child Passenger Safety



Falls Prevention



Interpersonal Violence Prevention



Suicide and Self-Harm Prevention

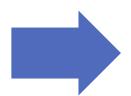


Teen Driver Safety



Child Safety CollN Measurement Strategy

Process Measures (Intermediate Measures)



- 5-7 measures
- From the Topic
 Team
 measurement
 strategy
- Flexibility to create new measures

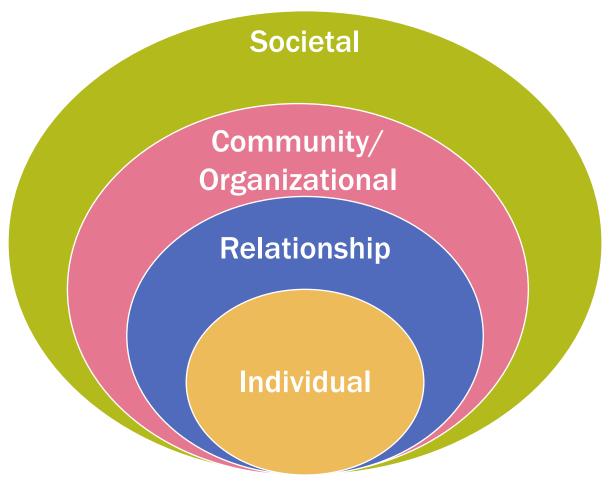
Outcome Measures (Long-term measures)

- Fatalities
- Hospitalizations
- ED Visits



Prevention Strategies at Multiple Levels

Social-Ecological Model





Sample of the Teen Driver Safety Driver Diagram

Primary Driver Secondar	Driver Change Ideas	
PD3: Relationship/ Individual level Interactive and dissert of teen of education materials knowledgeable in teen driver safety best practices SD1: Interactive and dissert of teen of education materials	effective education on the state's current of the state o	s, e of



Sample of the Teen Driver Safety Measurement Strategy

Measure	Numerator / Denominator	Data Collection	Reporting Frequency
12. Percent of parents reporting enforcement of GDL with their teen driver	Numerator: Number of parents reporting enforcement of GDL with their teen driver Denominator: Total number of parents in the population of interest	Define the population of interest (e.g., parents receiving teen driver safety and GDL education). Define "enforcement of GDL with your teen driver" in your measurement tool and the response(s) that indicate enforcement of GDL (e.g. number of practices selected in a GDL requirements checklist that they enforce with their teens). Track the number of parents in the population of interest reporting enforcement of GDL with their teen driver. Collect the data pre-intervention and post intervention. Ideally, you would also collect the data 3-6 months post-intervention. Track samples of 20 over time.	Baseline, post intervention, 3-6-month follow up

PDSA Example: Teen Driver Safety

Drivers and Change Idea: Improved awareness of and adherence to Graduated Driver Licensing (GDL) requirements through parent and teen education on teen driver safety and GDL. This first PDSA focuses on parents.

Adapt the GDL card from feedback received. Feedback will then be sought from a larger parent group as well as law enforcement and drivers education teachers.

Act

Plan

Tasks: Find 5 parents to fill out the

GDL card survey

Prediction: 4 out of 5 parents will

find the card informative

Measures of Success: Number of surveys completed with feedback

for possible changes

 5 out of 5 parents found the card informative.

 Parents gained more knowledge about GDL than anticipated.
 Received feedback surveys in a timely fashion. Study

Do

GDL card and brief survey sent to 5 parents



Sample of the Child Passenger Safety Driver Diagram

Primary Driver	Secondary Driver	Change Ideas
PD2: Organizational level Organizational policies and procedures support the culture and practice of child passenger safety	Expanded and coordinated network of child passenger safety technicians, fitting stations, and sites for distribution of child safety seats	 Maintain an optimal number of child passenger safety technicians with up-to-date certifications (e.g., Safe Kids Worldwide, National Child Passenger Certification Training Program) Establish mobile fitting stations and car seat inspection stations to ensure car seats are properly installed Establish sites (e.g., local health departments, hospitals, community health centers, social service agencies) that distribute free or discounted child safety seats and booster seats to parents/caregivers



Sample of the Child Passenger Safety Measurement Strategy

Measure	Numerator / Denominator	Data Collection	Reporting Frequency
7. Number of N/A sites operating mobile fitting and car seat inspection stations	N/A	Define where you are working in your state or jurisdiction.	Monthly
		Track the aggregate number of sites operating mobile fitting and car seat inspection stations.	
		Note: It is recommended to define a goal for this measure.	
		Additional data you may find useful to track: Number of car seat inspections performed at each site.	

PDSA Example: Child Passenger Safety

Drivers and Change Idea: Increase the number of mobile fitting stations and car seat inspection stations to ensure car seats are properly installed.

Adopt the approach to spread successful strategies widely. Run a PDSA to increase attendance at meetings. Run a PDSA to develop a spread plan and communications strategy.

Act

Study

Tasks: Hold a CPS CS CollN workgroup meeting to identify successful strategies and counties without fitting stations

Prediction: Less than 100% of members will attend. Priorities will be identified.

Measures of Success: % attendees; prioritized list of strategies

Plan

50% of members attended

- Consensus on successful strategies was reached
- Consensus on high priority counties was reached

Do

Meeting was held and members discussed successful strategies. Contact information for each of the 19 county areas without fitting stations was identified

Sample of the Interpersonal Violence Prevention Driver Diagram

Primary Driver	Secondary Driver	Change Ideas
PD3: Relationship/ individual level Families and	SD1: Training and education of families and	 Build parenting skills through evidence-based programs (e.g., Triple P Positive Parenting Program, Incredible Years, Strengthening Families, Period of PURPLE Crying Program®, Nurse-Family Partnership, Healthy Families America, Early Head Start, Parents as Teachers)
youth knowledgeable in	youth in interpersonal violence	 Teach adolescents non-violence skills (e.g., Safe Dates, Coaching Boys into Men)
interpersonal priolence prevention	prevention	 Develop youth social and emotional skills through participation in evidence-based programs and curricula, such as Incredible Years, the Good Behavior Game, Life Skills Training, and Positive Behavioral Interventions and Supports

Sample of the Interpersonal Violence Prevention Measurement Strategy

Measure	Numerator / Denominator	Data Collection	Reporting Frequency
9. Percent of children and youth receiving EB SEL, positive youth development, and non-violence skills	Numerator: Aggregate number of children and youth receiving EB SEL, positive youth development, and non-violence skills Denominator: Total number of children and youth in the population of interest	Define the population of interest. Track the aggregate number of children and youth in the population of interest who are receiving evidence-based social emotional learning, positive youth development, and non-violence skills. Additional data you may find useful to track: Site offering the training; type of evidence-based program(s); completion of training or program(s) by participants.	Monthly

PDSA Example: Interpersonal Violence Prevention

Drivers and Change Idea: Develop youth social and emotional skills through participation in evidence-based programs and curricula, such as Green Dot

Adopt the idea to track data by proactive and reactive green dots. Run a PDSA cycle on testing additional dating/sexual violence booster sessions in addition to the Green Dot curriculum.

Act

Plan

Tasks: Separate data collection and monitoring by proactive (preventative) and reactive green dots in the 8 high schools implementing Green Dot

Prediction: 50% proactive and 50%

reactive green dots

Measures of Success: % of proactive

dots; % of reactive dots

Baselines were established for green and red dots. 157 reactive green dots (an escalating incident is interrupted) were reported in the first month of data collection.

Study

Do

Create an additional field in the Sexual Violence Data Registry to separate proactive and reactive green dots; collect monthly data



How to Use a CS CollN Change Package

Make revisions to the aim statement, based on your state or local data, organizational mission, and available resources



Select the drivers and change ideas that will allow you to accomplish your aim



Select measures that will allow you to monitor progress toward your aim. Be flexible in leveraging existing data and considering measures you use for other programs



As you test, adapt, implement, and spread change ideas, review your data and ask what progress you are making toward your aim and if you need to work on additional drivers or change ideas



Be flexible and open to learning as you test your theory of change and make improvements

More on Outcome Data



Outcome Measures: Identifying Sources of Injury Data

Injury Records and Surveillance Systems

Data Type	Source Type
Mortality data	Vital records
	Medical examiner and coroner records
Morbidity data	Hospital inpatient records
	Trauma registries
	Emergency medical services records
	Post-acute-care data
Risk factor data	Injury surveillance data (transportation injuries, residential injuries, occupational injuries, violence and firearms)
	Behavioral surveys

Tools for the Collection of Real-Time Outcomes Data

Outcome Measure Worksheet Child Passenger Safety

Instructions

Complete the first page of this worksheet. Then, using the second page of the worksheet, identify which datasets are used in your state and who is the individual responsible for reporting to that system. Contact that individual to explore options for getting real time data on a monthly basis.

Why We Need Data and How It Will Be Used

We are looking for real-time data for the purposes of Quality Improvement and determining the impact our work is having on rates of child-passenger-related deaths, hospitalizations, and emergency department (ED) visits. The data will be used to:

- Assess progress made towards the achievement of aim statements
- Compare injury trends to tests of change conducted by the CS CollN Strategy Team(s)

Description of the Data

In an ideal world, these data will:

- Be collected and reported on a monthly basis
- Relate to this age group: _____
- Relate to populations with these characteristics:

Outcome Measure Worksheet



Tools for the Collection of Real-Time Outcomes Data

Reflect the following International Classification of Diseases (ICD) codes:

Table 1: Child Passenger ICD Codes

	Hospitalizatio	Deaths	
ICD system	ICD-9-CM	ICD-10-CM	ICD-10
Child Occupant	ICD-9-CM Motor vehicle traffic accident: E810-E819 • where the 4th digit is.: 1 (vehicle passenger)	To compute incidence, exclude all cases with 7th digit = "D" (subsequent health care encounter) and "S" (sequela of injury) Car: V40-48: • where the 4th digit is .6 (passenger), .9 (unspecified occupant) Car: V49: • where the 4th digit is .5 (passenger), .6 (unspecified occupant) Pick-up truck, minivan, SUV, truck, van: V50-58 • where the 4th digit is .6 (passenger), .9 (unspecified occupant) Pick-up truck, minivan, SUV, truck, van: V59: • where the 4th digit is .5 (passenger), .6 (unspecified occupant) Motorcycle V20-28 • (motorcycle): where the 4th digit is .5 (passenger), .9 (unspecified rider) Motorcycle V29 • (motorcycle): where the 4th digit is .5 (passenger), .6	Car: V40-49 • where the 4th digit is .6 (passenger), .9 (unspecified occupant) Pick-up truck, minivan, SUV, truck, van: V50-59 • where the 4th digit is .6 (passenger), .9 (unspecified occupant) Other types of vehicles: Motorcycle: V20-29 • where the 4th digit is .5 (passenger), .9 (unspecified occupant) Bus: V70-79
		(unspecified rider) Bus : V70-78 • where the 4th digit is .6 (passenger), .9 (unspecified occupant) Bus : V79 • where the 4th digit is .5 (passenger), .6 (unspecified occupant) All-terrain Vehicle : V86 • where 4 th digit is .1 (passenger), .3 (unspecified rider)	 where the 4th digit is .6, .9 (passenger) All-terrain Vehicle: V86 where 4th digit is .0 (driver), .1 (passenger), .3 (unspecified rider) There is no 7th digit in ICD10 codes used with death data

Outcome Measure Worksheet



These data do not need to be cleaned to the same extent that they are cleaned for federal data systems. From the Quality Improvement standpoint, some data is better than no data. We encourage you to explore your options.

Real-Time Outcome Data Collection Strategies



Stories of Innovation

Collecting Real-Time Outcomes Data for Injury Prevention

Participants in the Child Safety Collaborative Innovation and Improvement Network (CS CollN) are identifying and developing innovative ways to collect real-time outcomes data. Typically, data on injury-related deaths, hospitalizations, and emergency department (ED) visits are centrally collected at the state level. On an annual basis, these data are cleaned by the state, released, and submitted to a national dataset. The cleaning and release process leads to a two-year or more delay in the availability of the data. However, because states centrally collect and house the data, there are opportunities for innovation in using real-time data. Some states in the CS CollN are now able to collect and report resistance data on injury-related deaths, hospitalizations, and ED visits, enabling them to incorporate this information into their injury prevention efforts.

Below are descriptions of the approaches that three of these states are taking.

Massachusetts: Suicide and Self-Harm Emergency Department Visit and Death Data The Massachusetts Office of Emergency Medical Services (OEMS) collects emergency medical services (EMS) data, using the Massachusetts Ambulance Trip Record Information System (MATRIS). MATRIS data are used to improve and support the EMS systems, conduct research, and assure delivery of quality potient care. The Massachusetts Suicide Prevention program partners with CEMS and uses the data from MATRIS as a proxy to identify suicide-related emergency department visits. Though this collaboration is still in its early stages, the team plans to test the feasibility of using MATRIS data to identify young adults experiencing a psychotic episode and provide follow up services to ensure they receive behavioral healthcare.

The Massachusetts Registry of Vital Records provides the Massachusetts Suicide Prevention program with updated bi-monthly files containing information on deaths that occur in the state. Because these files contain real-time information, the program finds that the status of the possible suicide cases are still "pending closure". Despite this limitation, they are able to estimate the number of suicide deaths on a monthly basis using the files.

Tennessee: Death and Hospitalization Data on Falls

Previously, the Tennessee Department of Health used the state's Hospital Discharge and Vital Statistics data to collect and report death, hospitalization, and ED visit data related to falls for the CS Collin. Because these data sources lagged by almost a full year, the Tennessee team turned to the Tennessee Traumatic Brain Injury (TBI) Registry. The TBI Registry collects data on all hospitalizations and deaths (whether in or before hospital) related to traumatic brain injuries from all non-federal hospitals in Tennessee. Hospital facilities are required to report to the Registry either monthly or quarterly, which allows for more real-time data.

While the TBI Registry is closer to real-time, it does have limitations. Since facilities are only mandated to report TBI-related hospitalizations and deaths to the Registry, limited data on TBI-related ED visits are available. New research suggests that most youth concussions are seen in EDs or, more often, primary care settings. (Arbogast KB, 2016) This may prove to be a barrier when measuring the full impact of the fall prevention activities the team is conducting. The team is examining other data sources that may include real-time ED visit data.

This <u>resource</u> is available on the CSN website



State Data

List of Commonly Used Injury Data Sources	
Data Source	Years Data Collected

CDC Web-based Injury Statistics Query and

Fatality Analysis Reporting System (FARS)

National Ambulatory Medical Care Survey

National Hospital Ambulatory Medical Care

Healthcare Cost and Utilization Project (HCUP)

National Child Abuse and Neglect Data System

National Crime Victimization Survey (NCVS)

National Child Death Review Case Reporting

National Survey of Children's Health (NSCH)

Youth Risk Behavior Surveillance System (YRBS)

National Health Interview Survey (NHIS)

Behavioral Risk Factor Surveillance

Monitoring the Future (MTF)

National Electronic Injury Surveillance System

National Violent Death Reporting

System (NVDRS)

Survey (NHAMCS)

System (NCDR-CRS)

System (BRFSS)

(NEISS)

(NAMCS)

(NCANDS)

Traffic-related fatalities

Reporting System (WISQARS) - Fatal Injury Data

Years Data Collected
1981-present

2003-present

1975- present

1979- present

1989-present

1992-present

1988-present

1995- present

1973- present

2005 - present

2003, 2007,

1957-present

1984-present

1975-present (12

present

2011/2012, 2016-

1991-present (biennial)

graders); 1991-present

(8th and 10th graders)

Available

Υ

Υ

Υ

Ν

Ν

Ν

Ν

Υ

Ν

Y

Υ

Ν

Varies

Υ

Ν

Link to Access Data

Centers for Disease Control and Prevention - https://www.cdc.gov/injury/wisqars

National Highway Traffic Safety Administration - https://crashstats.nhtsa.dot.go

Consumer Product Safety Commission - www.cpsc.gov/library/neiss.html

Agency for Healthcare Research and Quality - https://hcupnet.ahrq.gov

U.S. Department of Health and Human Services Administration for Children and

Bureau of Justice Statistics - https://www.bjs.gov/index.cfm?ty=dcdetail&iid=245

Centers for Disease Control and Prevention - https://www.cdc.gov/nchs/nhis/index.htm

37

Centers for Disease Control and Prevention - https://www.cdc.gov/brfss/index.html

Centers for Disease Control and Prevention -

Centers for Disease Control and Prevention -

Centers for Disease Control and Prevention -

Families - http://www.ndacan.cornell.edu/

http://childhealthdata.org/browse/survey

Centers for Disease Control and Prevention -

www.cdc.gov/nchs/about/major/ahcd/ahcd1.htm

www.cdc.gov/nchs/about/major/ahcd/ahcd1.htm

https://www.ncfrp.org/resources/child-mortality-data/

https://www.cdc.gov/healthyyouth/data/yrbs/index.htm

https://www.icpsr.umich.edu/icpsrweb/ICPSR/series/35

https://www.cdc.gov/violenceprevention/nvdrs

Innovative Strategies in the Child Safety CollN



Jennifer Allison, Ph.D.
Children's Safety Network Director



Poll

Please answer the poll



Child Safety CollN Cross-Cutting Change Ideas

Societal Level:

Culture surrounding injury and prevention

- Knowledgeable partners and policy makers
- Policies that reflect best practices in injury and violence prevention
- Multi-stakeholder partnerships
- Macro, real-time data collection systems that identify trends

Community/ Organizational Level:

Organizational policies and procedures support the culture and practice of injury and violence prevention

- Enforcement of policies, laws, and regulations that promote protective factors, address risk factors, and support individuals at risk
- Knowledgeable and proactive practitioners
- Expanded, coordinated, and collaborative networks of practitioners
- Outreach and training to at-risk communities
- Increased access to programs, services, and safety equipment

Relationship/ Individual Level:

Families and teens knowledgeable in injury prevention practices, including risk and protective factors

- Interactive learning and dissemination of educational materials
- Outreach and training to at-risk families and individuals
- Culturally and linguistically competent educational materials and practices

Child Safety CollN: Innovative Strategies

- Technology
- Incentives
- Cross-sector training
- Safety standards
- Integration of child safety into home visiting
- Partnerships
- Learning collaborative



Child Passenger Safety Use an Electronic Form to Collect Data on Car Seat Inspections





Teen Driver Safety Develop and Distribute an Informational Card on GDL Requirements

Test card with parents and teens in focus groups and schools

Revise card based on feedback from parents and teens

Partner with the
Department of
Motor Vehicles
(DMV) to distribute
the card at
multiple sites

Engage key stakeholders to design GDL card Develop and distribute an informational card on GDL requirements

Integrate GDL information into DMV handbook



Suicide and Self-Harm Prevention Use a Learning Collaborative to Implement and Spread a Program

Recruit health care and behavioral health organizations to participate in a Steering Committee Hold Steering
Committee meetings at
which participating
organizations learn
about and discuss the
program

Spread the program through implementation of a learning collaborative

Provide technical assistance to organizations to enable them to implement the components of the program



Applying CS CollN Principles to the Massachusetts Injury Prevention and Control Program

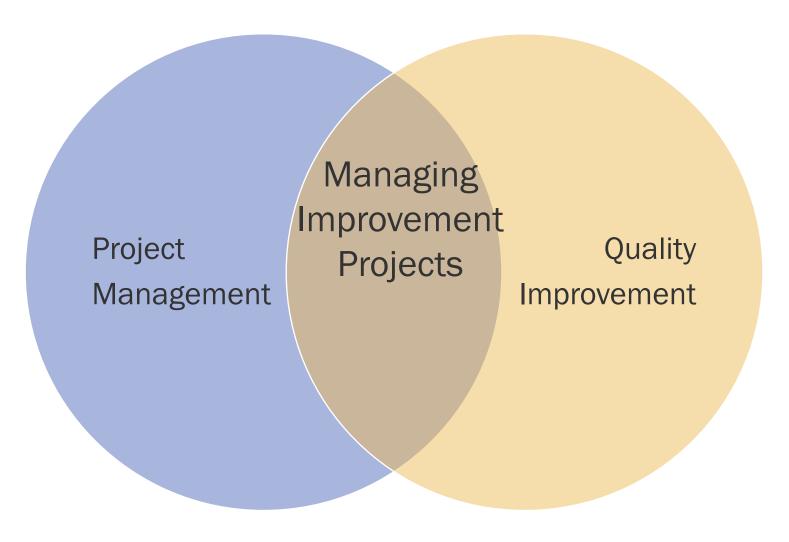
Reflections on 6 Months in State Service



Bekah Thomas, Director of Injury Prevention and Control Massachusetts Department of Public Health



Managing & Learning from Improvement Projects





Building the System of Improvement

- 1. Establishing Constancy of Purpose
- 2. Understanding the Organization as a System
- 3. Designing and managing a system for gathering information for improvement
- 4. Conducting planning for improvement and integrating it with strategic planning
- 5. Managing and learning from a portfolio of improvement initiatives



The System: Strategic Initiative s in MA's IPCP

Child Fatality Review

Emergency Medical Services for Children

Infant Safe Sleep

Older Adult Falls

Poison Prevention

Spinal Cord Injury Research

Transportation Safety

Youth Sports Concussion





Prioritizing Improvement Projects

Which should take place first?

Can they take place at the same time?

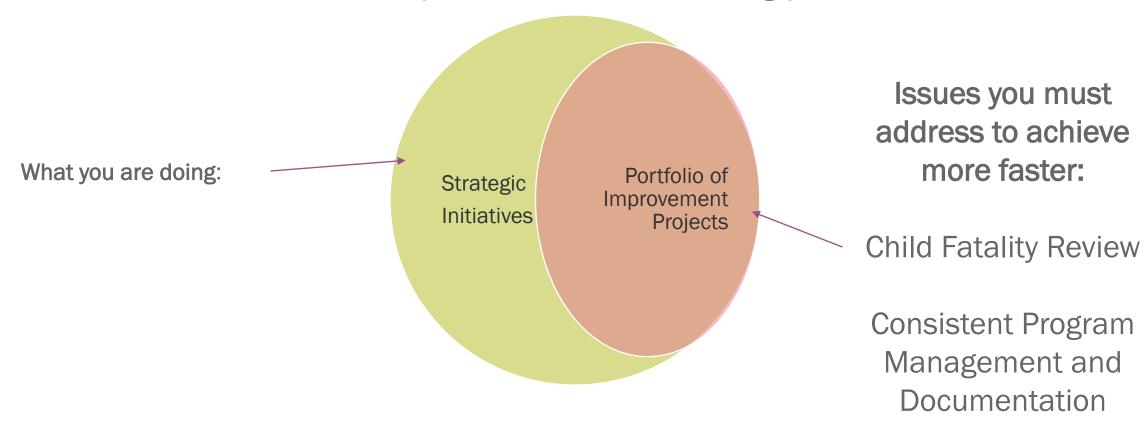
For how long should the project last?

(hint: it's not forever, nor for as long as you have funding)



IPCP's Prioritized Improvement Projects

Select a group of complementary change ideas that are necessary and vital to achieving your aim.



Source: The Improvement Guide, Pg. 321



Consistent Program Management and Documentation

Provide Professional Development Opportunities, Especially Related to **Leveraging Technology** Establish consistent management tools such as: Increase Usability and Utility of Webpages Leverage surveillance data for Program Design and Improvement Create a Strategic Communication Plan



Prioritization Requires Dedicated Staff & Leadership

Allow for appropriate staffing of the prioritized project(s)



Increase someone's time on a project for a short period

Delegate Tasks to Someone Else





Source: The Improvement Guide, Pg. 325

Treating Everything as a Small Test of Change

Develop, Test, Implement, and Spread

Act "What's next?" What changes are to be made? • Next cycle? Study Analyze the data Compare data to predictions Summarize what was

"Did it work?"

Plan

- Identify objective, questions, and predictions (why)
- Plan to carry out the cycle (who, what, where, when)
- Plan for data collection

"What will happen if we try something different?"

Do

learned

- · Carry out the plan
- Document problems and unexpected observations
- Begin analysis of the data

"Let's try it!"

Source: The Institute for Healthcare Improvement



Consistently Review Progress

Monthly, with the team, and whomever the leader reports to

Review of the Context

A good plan, early on makes review more efficient and effective

Action Plan

Review of Progress

If it's not achieving it's goals, figure out why, then make a plan

Agreement on Barriers and Emerging Issues

Source: The Improvement Guide, Pg. 327-328



Make it Easy & Fun

Use existing structures to get work done

Incorporate improvement work into already scheduled meetings

Make improvement talk the best part of a team member's day

Sharing about how this work makes a positive impact

Focus on learning, not perfection

Stay flexible

Everything should be in pencil



Lessons Learned So Far

You can't do it all at once

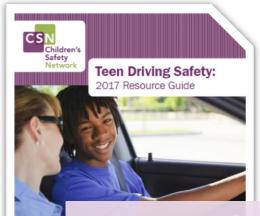
Make space for priorities

Small tests of change are disarming

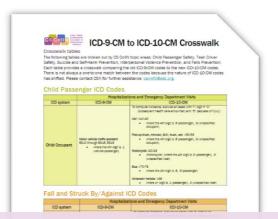
Consistent documentation and communication improves buy-in and collaboration



CSN Resources







All of our resources can be found on our website:

https://www.childrenssafetynetwork.org/publications

Sections in the Chick Section (Compared to incomplete or of impressions) detects (CS) (Set) as a least legge of the chick Section (CS) (Set) and the chick Section (Section (

Series are descriptions of the approaches that book of those colden are being

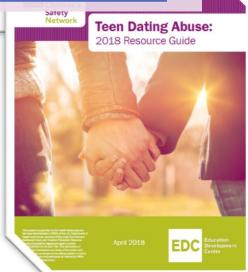
The Measurhanthin Register of this Records provides the Measurhanthin Sciock Personitor ungions with application contribution contribution of admitted and destruction on this object forces than of the contribution of the Science of the Contribution of the Contributi

Tresonates Death and Recatlabilities Date on Falls

Nationals, the National Department of Insalis used for done's frequent Department of Insalis and Insal

which is liggery in case to concluse, it consumes that is the liggery in the control of the cont

Evidence-Based Strategies and Readings in Five Injury Topics





Questions?



Please enter your questions in the Q & A pod



Thank You for Participating!

Please fill out our brief evaluation:

https://www.surveymonkey.com/r/JZBYPSK

Questions or Comments? Contact:

csninfo@edc.org

For more information, visit:

https://www.childrenssafetynetwork.org

