



Children's Safety
Network



Education
Development
Center

March 22, 2022

2:00 p.m.- 3:00p.m. ET

Safe Use and Administration of Medication to Young Children



Moderator



Maureen Perkins

Team Lead, Poison Control Program
Health Resources and
Services Administration (HRSA)

Funding Sponsor

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Technical Tips



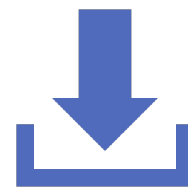
Audio is broadcast through computer speakers



If you experience audio issues, dial **(866) 835-7973** and **mute computer speakers**



You are muted



Download resources in the File Share pod (above the slides)



Use the Q & A (bottom left) to ask questions at any time



This session is being recorded

Speakers



Daniel Budnitz

Director,
Medication Safety Program
U.S. Centers for Disease Control and
Prevention (CDC)



Mary Leonard

Managing Director
Consumer Healthcare Products Association
(CHPA) Educational Foundation



H. Shonna Yin

Associate Professor of Pediatrics
NYU School of Medicine

Preventing Pediatric Medication Poisonings: Safe Use and Administration of Medicine for Young Children

8 Facts about the problem of pediatric medication exposures,
overdoses, and errors

8 Key messages for parents and caregivers for prevention

The PROTECT Initiative: Advancing Children's Medication Safety



What is PROTECT?

The PROTECT Initiative is an innovative collaboration bringing together public health agencies, private sector companies, professional organizations, consumer/patient advocates, and academic experts to develop strategies to keep children safe from unintentional medication overdoses.

3-Pronged Prevention Approach



Safer Packaging

New approaches and innovations in child-resistant safety packaging can limit or prevent harm when a young child finds and tries to ingest medication on his or her own (unsupervised ingestions). Learn More about [Safer Packaging](#).



Safer Use

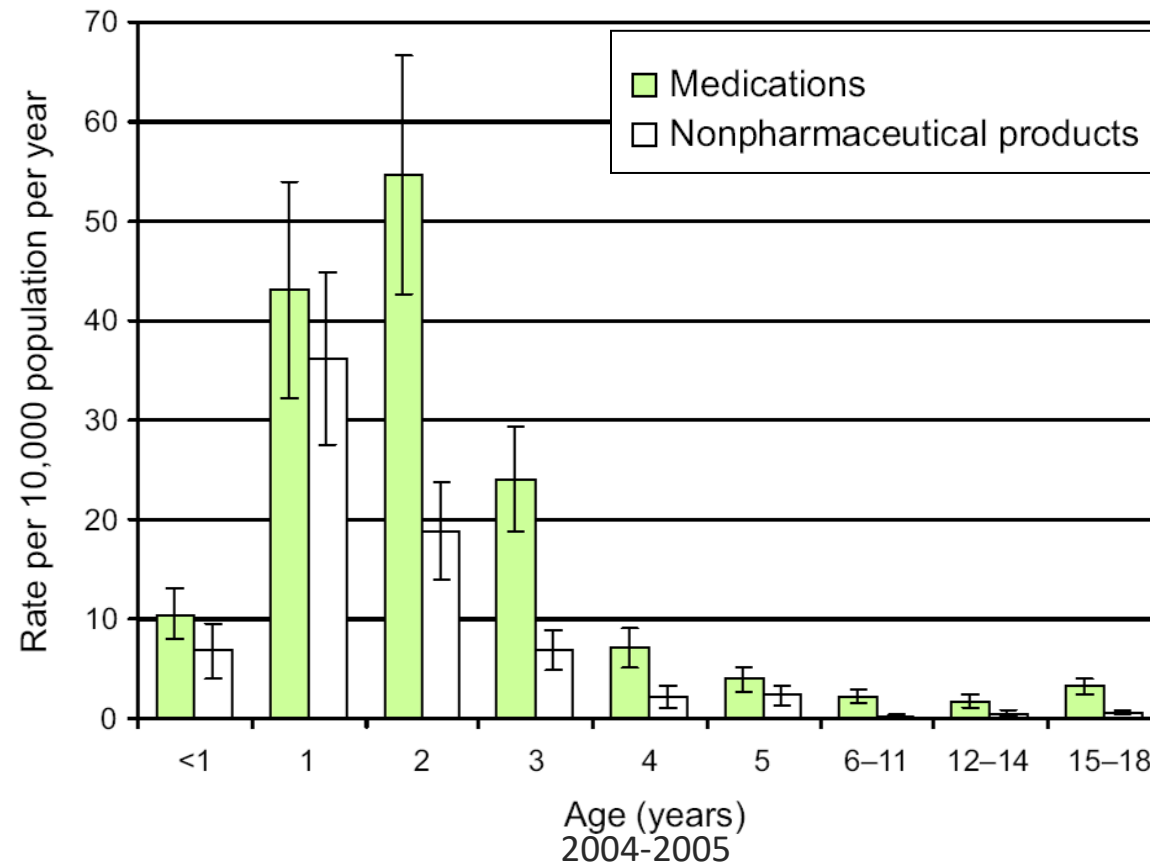
Standardizing and synchronizing the units of measure on dosing directions and on dosing devices can prevent caregiver dosing errors (e.g., milliliters (mL) should be used on both dosing directions and devices). Learn More about [Safer Use](#).



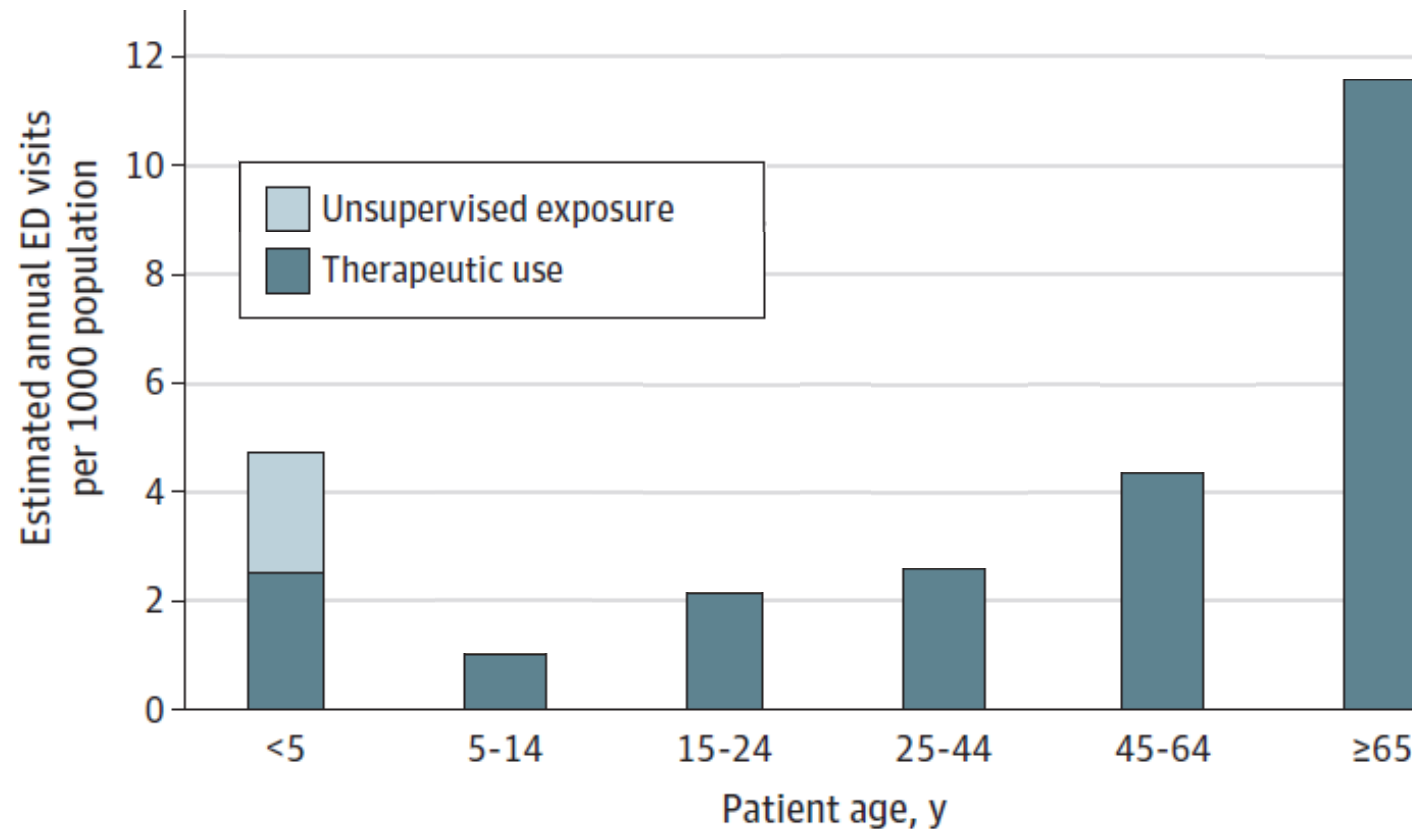
Safer Storage

All medicines should be stored up and away and out of sight of young children. Following a few simple steps every time medicines are used can decrease the chance of young children finding and ingesting medicines on their own. Learn More about [Safer Storage](#).

Fact 1: More children are brought to Emergency Departments (EDs) for unintentional medication exposures and overdoses than exposures to all other consumer products combined

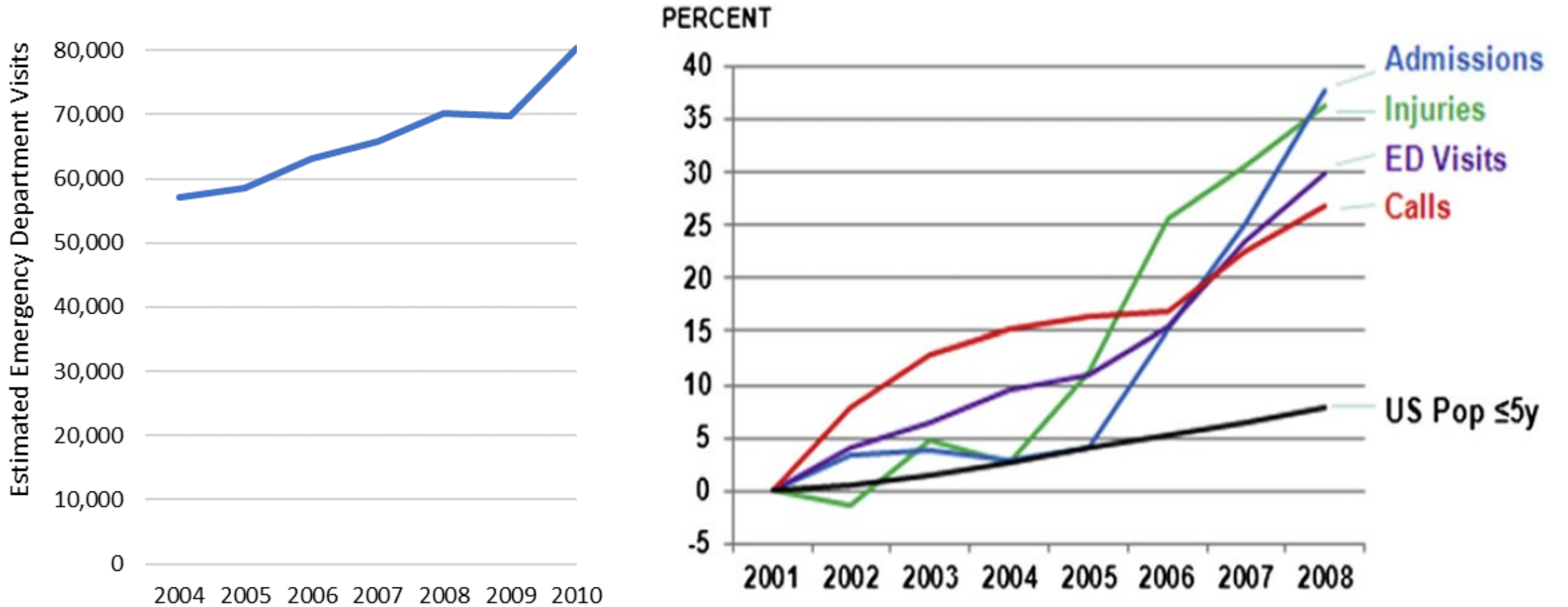


Fact 2: Children <5 years come to EDs for medication-related harms at a higher rate than all others under 65 years old*

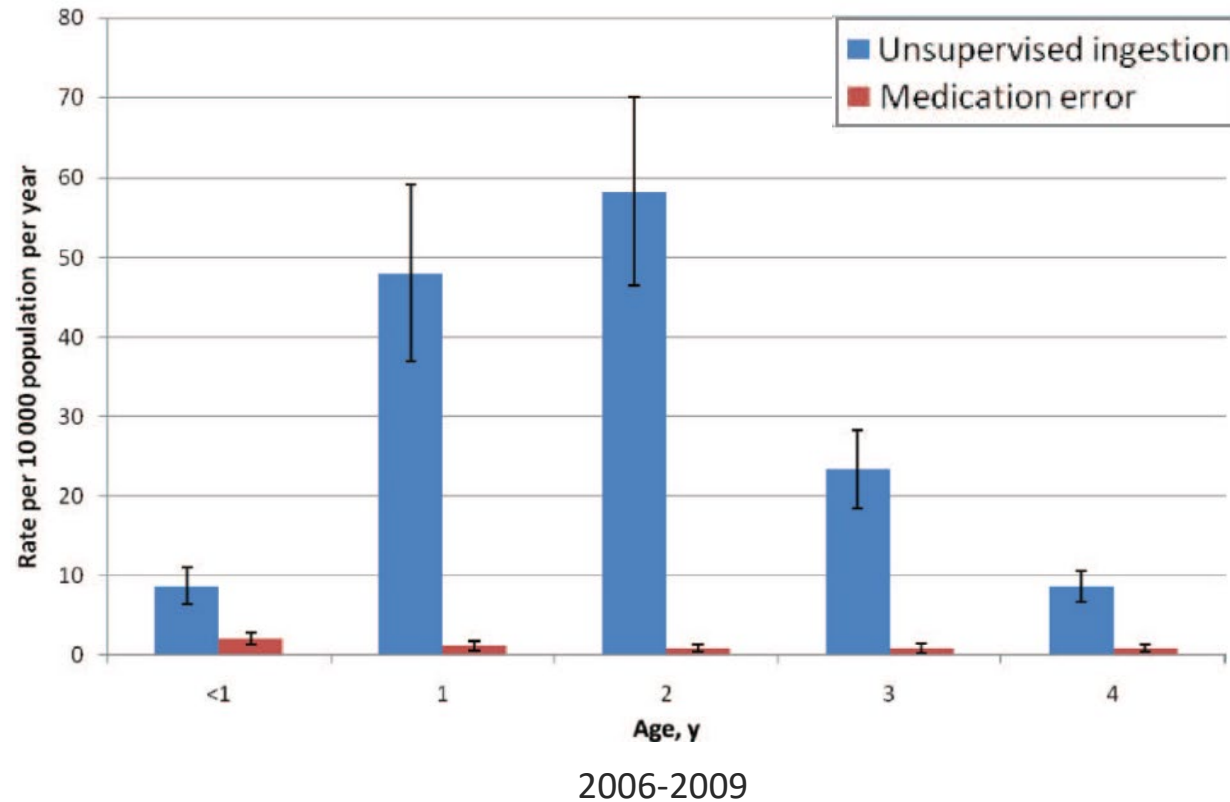


*Excludes self-harm and abuse, 2017-2019

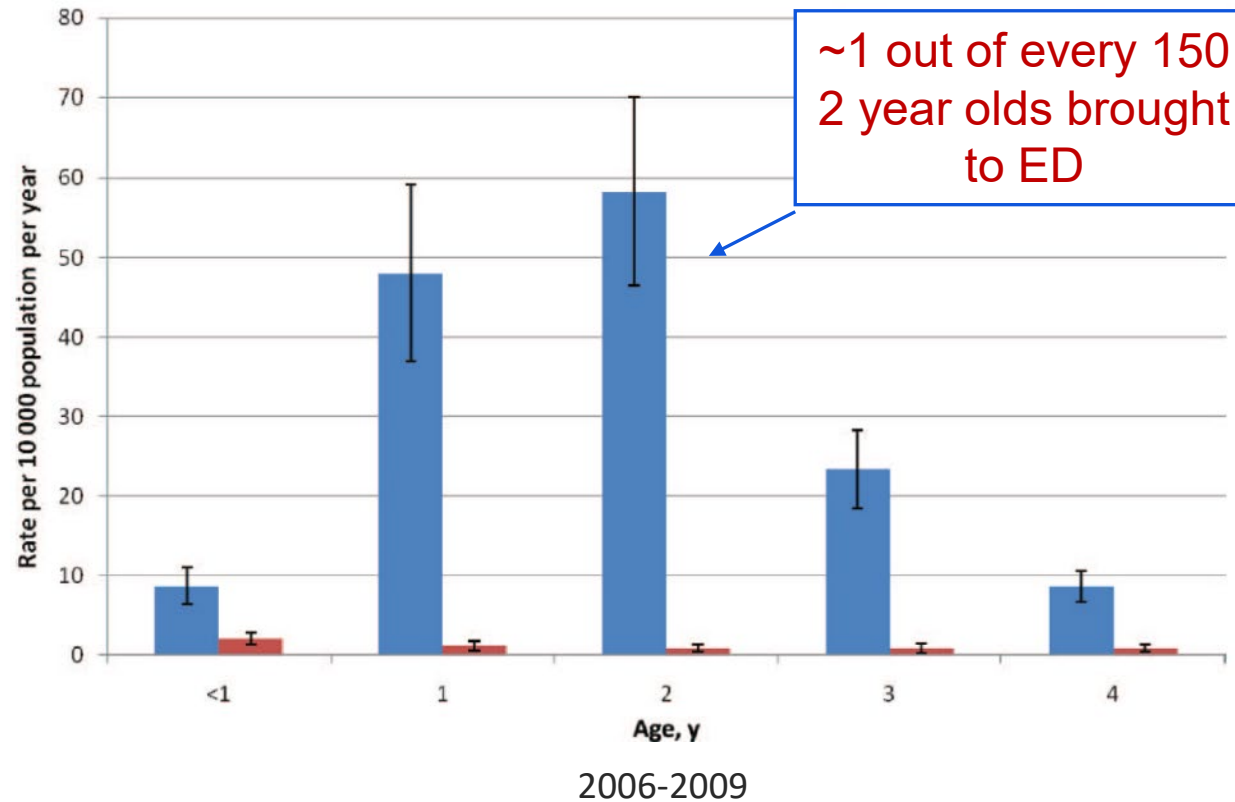
Fact 3: In 2000s, emergency visits for medication overdoses and exposures in young children increased by approximately 30%



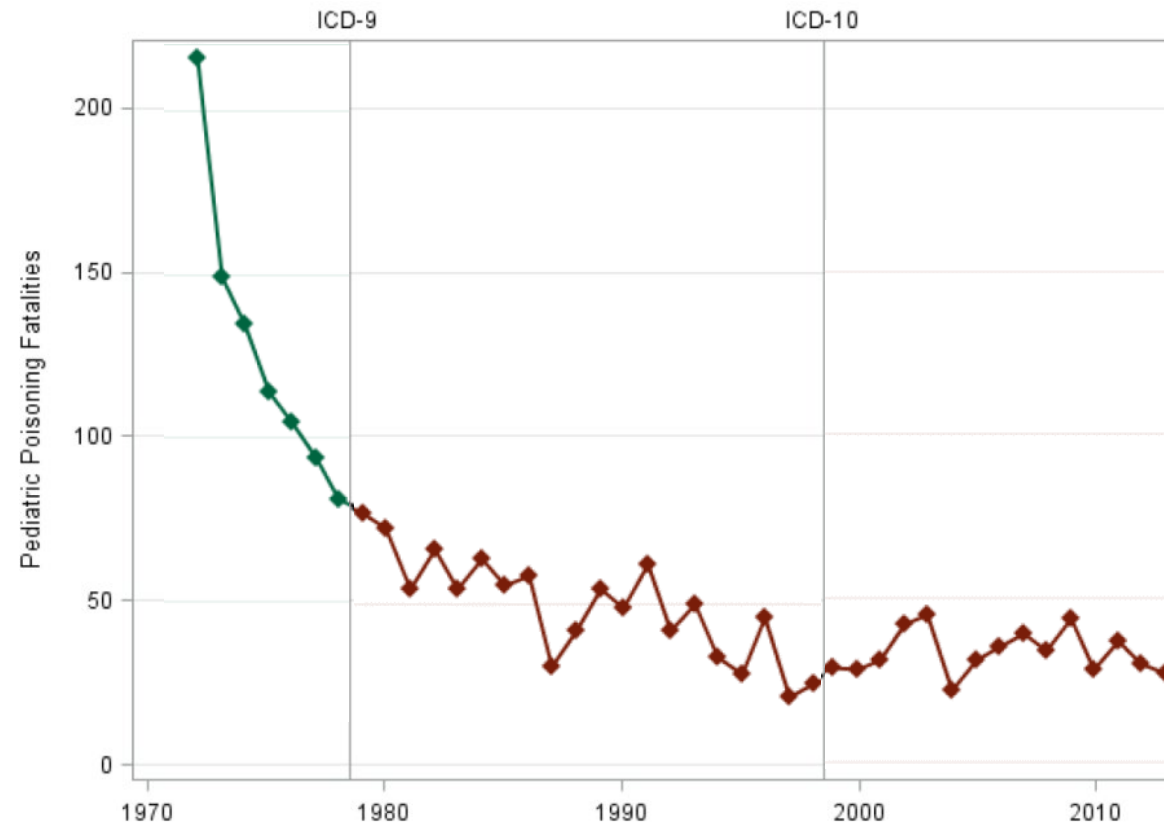
Fact 4: Emergency visits for unsupervised ingestions are more common than administration errors (but when errors do occur, they are most common among children <1 year old)



Fact 4: Emergency visits for unsupervised ingestions are more common than administration errors (but when errors do occur, they are most common among children <1 year old)

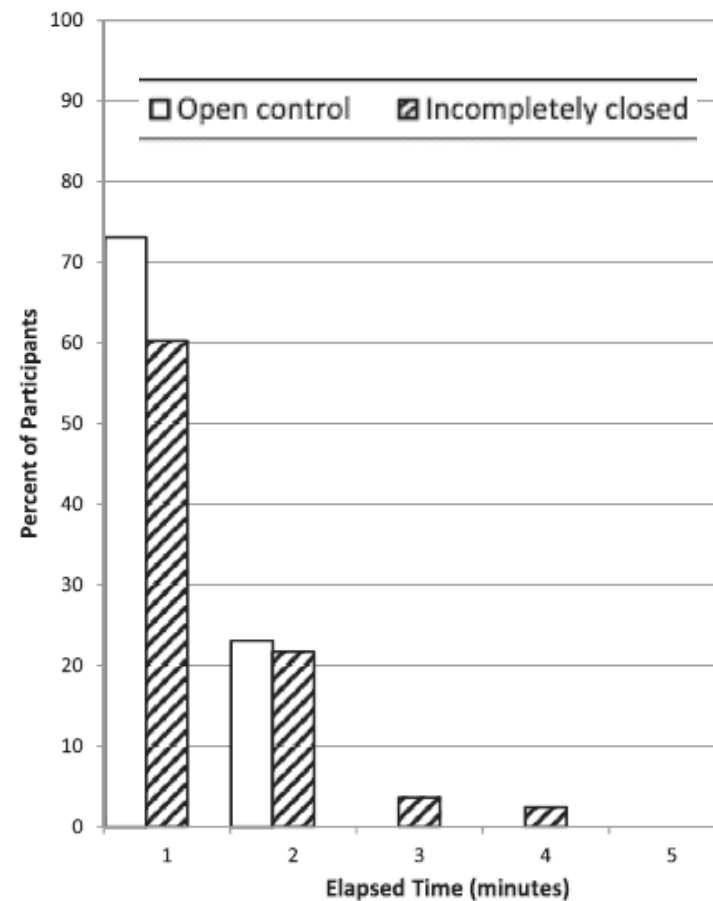


Fact 5: Child-resistant (CR-) closures work well but are ***not*** child- "proof" (Deaths declined dramatically after CR-closures)



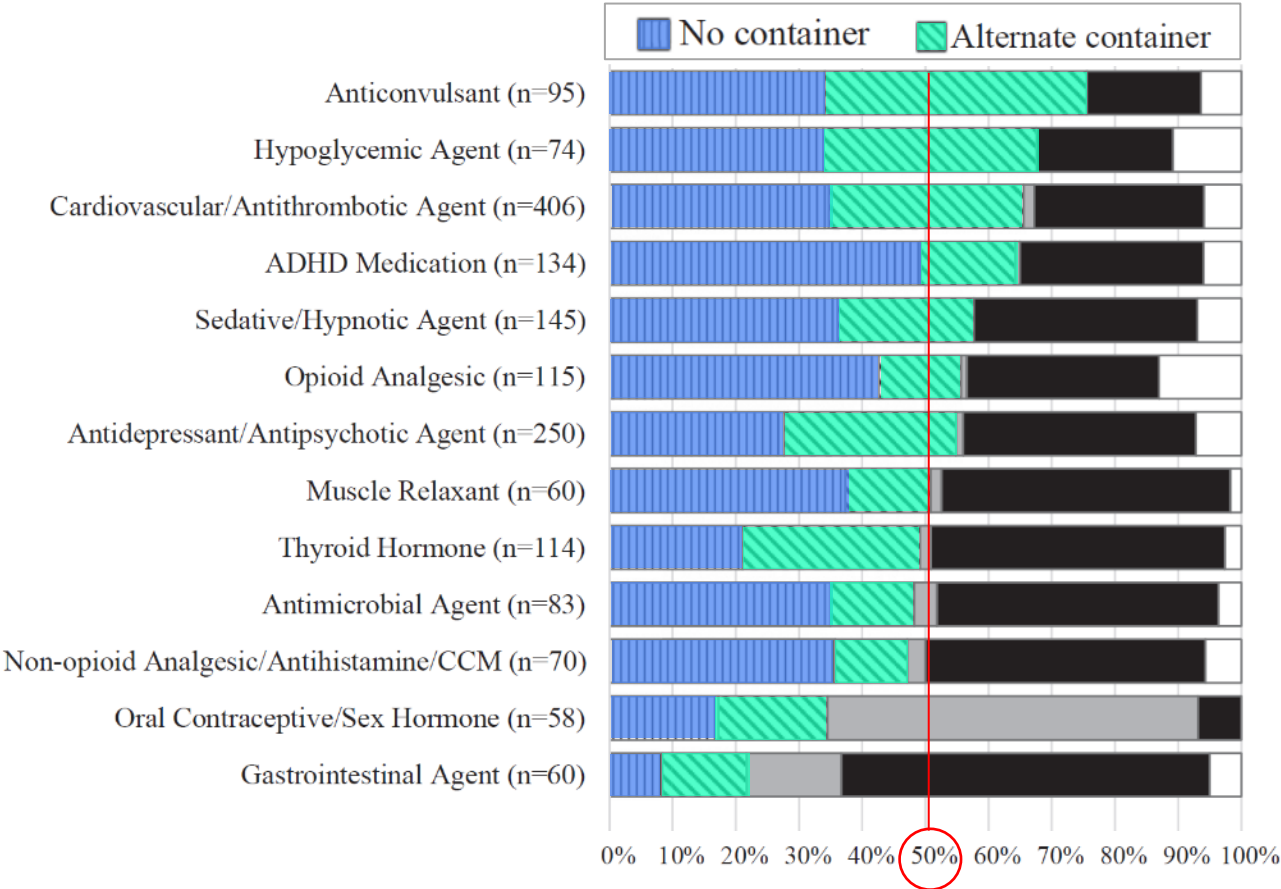
Fact 6: If adults do not put CR-closures back on completely and correctly every time, they hardly work at all

Time required for children to empty open control bottles, incompletely closed bottles



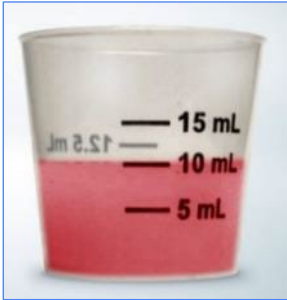
Fact 7: Adults intentionally removing pills from original packaging is an underlying cause of many pediatric ingestions

Calls to 5 poison centers for pediatric ingestions of pills by container type, 2017



Fact 8: Administration mix ups can lead to multi-fold medication overdoses (and underdosing errors)

Instruction	Mix-up	Outcome
Give 1 teaspoon	Gave 1 <u>Table</u> spoon	3-fold overdose
Give 1/2 teaspoon	Gave <u>2</u> teaspoons	4-fold overdose
Give 1 milliliter (mL)	Gave 1 <u>teaspoon</u>	5-fold overdose
Give .1 milliliter (mL)	Gave <u>1</u> mL	10-fold overdose
Give 1.0 milliliter	Gave <u>10</u> mL	10-fold overdose





Translating Facts into Focus Group Tested Guidance

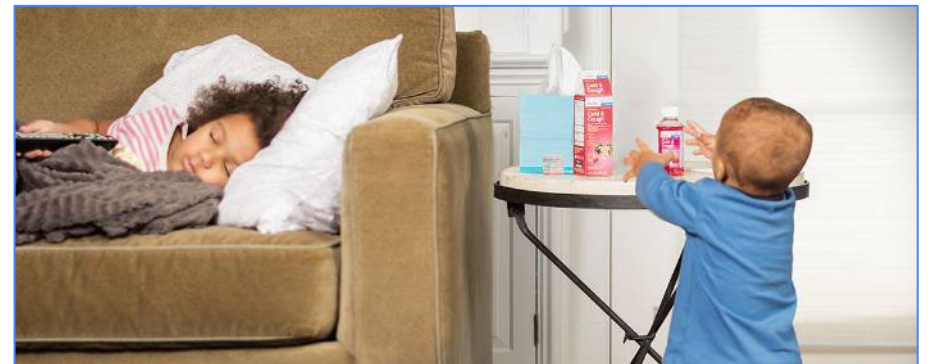
1: Pick a place your children cannot reach

- Find a place in your home that is too high for children to reach or see.
- Walk around your home and find the best place to keep your medicines and vitamins up and away, even between doses.



2: Never leave loose pills or liquid medicines out on a counter, table, or bedside

- To a young child, pills can look like candy and liquid medicines can look like sugary drinks, so it's important to keep them out of children's reach and sight and in child-resistant containers until right before you take them.



3: At home or away, keep medicines in their original, child resistant containers

- If the medicine has a locking cap that turns, twist it until you can't twist anymore or hear the "click."
- If you must put medicines in other containers, such as pill organizers, check to see if they are child-resistant. Many are not and can be easily opened by young children.



4: Teach your children about medicine safety when they are old enough to understand

- It's important to teach your children what medicine is and why you or another caregiver must be the one to give it to them.
- Never tell children medicine is candy, even if they don't like to take their medicine.



5: Inside homes with children, discuss keeping medicine in a safe place

- Remind guests to keep purses, bags, or coats that have medicines in them up and away and out of sight when they're in your home.
- If you bring medicines with you to a home with young children, don't be shy about asking for a place to put your medicines that is out of reach and sight.



6: Be prepared in case of an emergency

- You can call the Poison Help number (800-222-1222) from any state at any time for expert advice.
- Make sure that babysitters, older children, grandparents, and frequent family visitors have this information too, in case there's an emergency when they're in charge.
- Call Poison Help right away if you think your child might have gotten into a medicine or vitamin, even if you are not completely sure. You can also visit <https://poisonhelp.hrsa.gov/>.



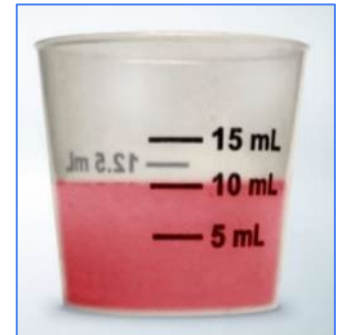
7: Make sure that medicines carried with you are kept out of sight and reach of young children

- Make sure that medicines those in purses, bags, pockets, or pill organizers are also kept out of sight and reach of young children.



8: Use dosing tools (*not* kitchen spoons) to give oral liquid medicines

- Use the dosing device (oral syringe, dosing cup) that is included with the product.
- If a measuring device is not included with the product or you do not receive one, ask for one from your pharmacist or purchase one at a pharmacy.



Resources for safer use and storage of medications

UpAndAway.org

[Contact Us](#) | [About](#) | [en español](#)

Put your medicines
up away
and out of sight

[Out of Reach](#)

[Put Meds Away](#)

[Hear the Click](#)

[Teach Your Child](#)

[Tell Your Guests](#)

[In An Emergency](#)

Resources

Resources

The *Up and Away and Out of Sight* program has a number of FREE materials and resource links to help you learn more about keeping your children safe by storing medicines safely. Click on the resources below to download or order our materials.

Up and Away Brochure	Safe Medicine Storage for Travel
Safe Medicine Storage for Parents	Coloring Book
Up and Away Poster	Safe Medicine Storage for Grandparents
Candy That Looks Like Pills	

Additional Links

- > [CDC Medication Safety Program](#)
- > [FDA Medicines in My Home](#)

Resources for safer medication administration

www.cdc.gov/medicationsafety/library.html



The advertisement shows two identical bottles of 'Pain Reliever/Fever Reducer' on a light blue background. To the left of the first bottle are three spoons of different sizes. To the right of the second bottle is a clear plastic dosing cup with red markings for 5 mL, 10 mL, and 15 mL, containing a red liquid. The text 'Which one?' is written in large red font under the spoons, and 'This one.' is written under the dosing cup. Below the images, a paragraph explains that spoons vary in size and that the dosing cup or oral syringe should be used for accurate dosing. A CDC logo is in the bottom right corner.

Which one?

This one.

Spoons come in all shapes and sizes. Use the dosing cup or oral syringe that comes with your liquid medicine to make sure your child gets the right amount. Ask your pharmacist if you don't have one.

To learn more, visit cdc.gov/MedicationSafety.



The advertisement shows two identical bottles of 'Pain Reliever/Fever Reducer' on a light blue background. To the left of the first bottle are three spoons of different sizes. To the right of the second bottle is a yellow oral syringe with red markings. The text 'Which one?' is written in large red font under the spoons, and 'This one.' is written under the syringe. Below the images, a paragraph explains that spoons vary in size and that the oral syringe or dosing cup should be used for accurate dosing. A CDC logo is in the bottom right corner.

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To learn more, visit cdc.gov/MedicationSafety.



The large advertisement has a purple header with the title 'PROTECT Your Child' and the subtitle 'Use the Right Tool to Give the Right Dose'. Below the header are two panels. The left panel is purple and titled 'Spoons are for Soup', featuring a photo of a child eating soup. The right panel is blue and titled 'Milliliters (mL) are for Medicine', featuring a photo of a child being given medicine with a syringe. Both panels contain bulleted advice. At the bottom, a yellow bar contains the CDC logo and the text 'To learn more, visit cdc.gov/MedicationSafety'. A small vertical text 'CS044448 R' is on the far left.

PROTECT Your Child

Use the Right Tool to Give the Right Dose

Spoons are for Soup

- Do not use household spoons to give medicines.
- Spoons come in all shapes and sizes. Using a tablespoon instead of a teaspoon can mean 3 times too much medicine for your child.

Milliliters (mL) are for Medicine

- Use the oral syringe or dosing cup that comes with your liquid medicine to make sure your child gets the right amount.
- Ask your pharmacist if you don't have one.

To learn more, visit cdc.gov/MedicationSafety



Questions



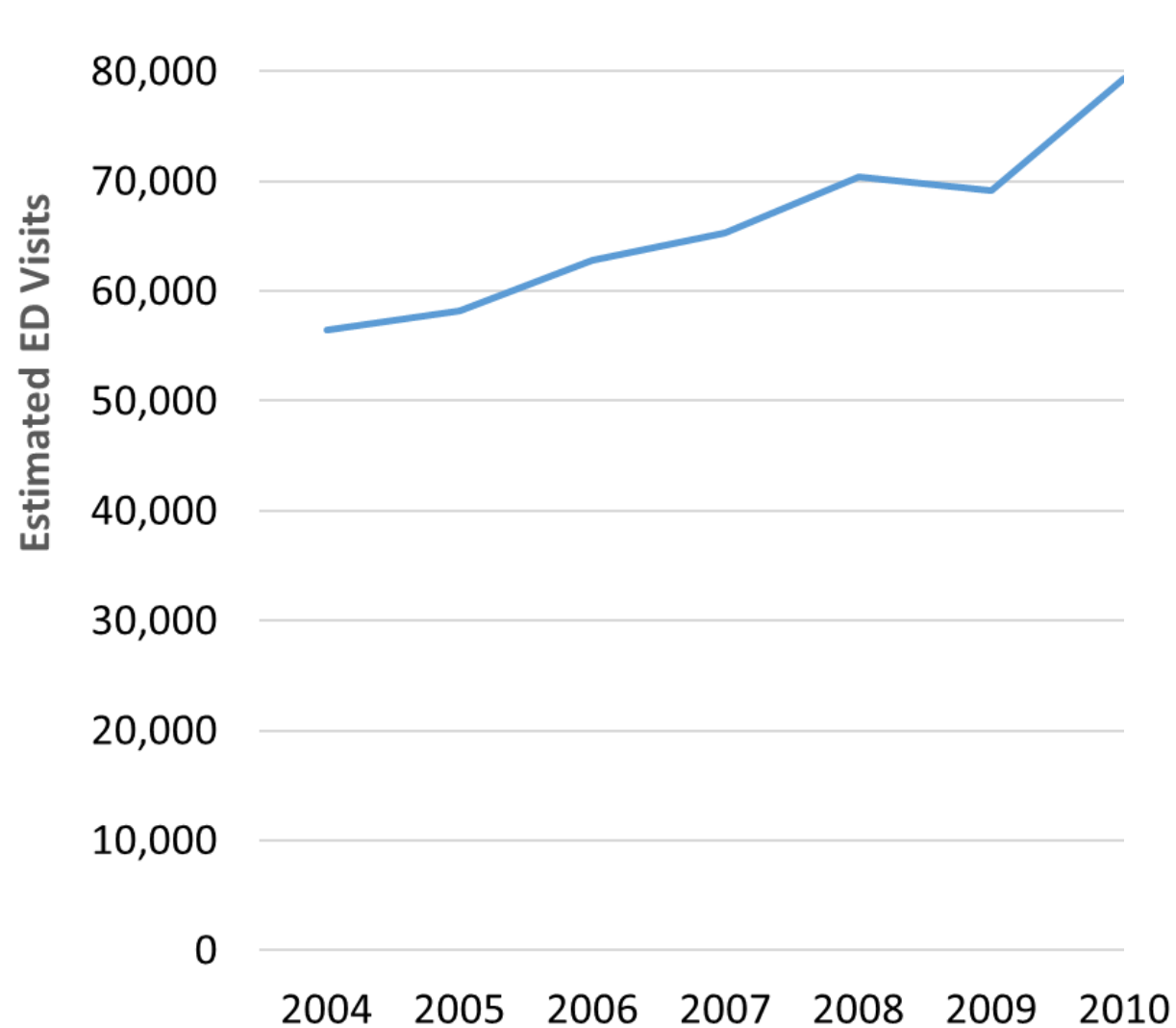
Please enter your questions in the Q & A pod

Up and Away

Preventing Accidental
Unsupervised Ingestions in
Young Children



An Increasing Public Health Problem in the 2000s





CENTERS FOR DISEASE
CONTROL AND PREVENTION

Put your medicines
up **AND** away
and out of sight

Pon tus medicamentos
fuera **DEL** alcance
y de la vista de los niños
Put your medicines up
and away and out of sight

Educating Families & Amplifying Messaging



Reach more parents
and caregivers with safe
medicine storage
content

Put your medicines
up **AND** **away**
and out of sight

Increase message
amplification through
partner **relationships**



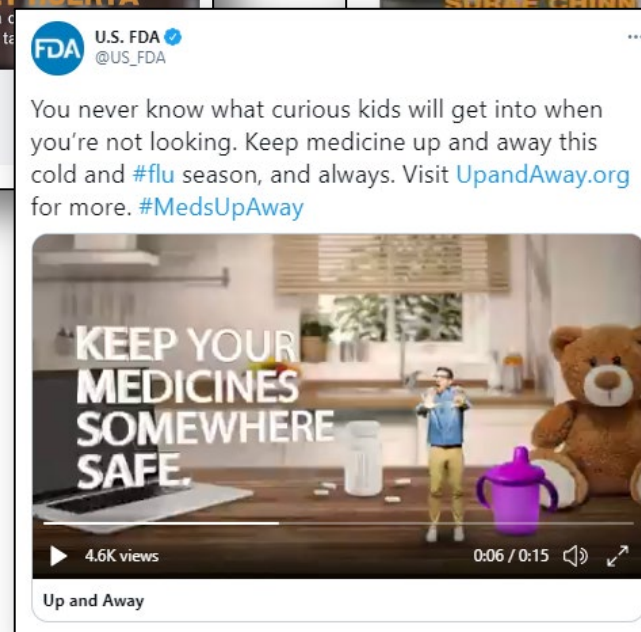
Core Messages



1. At home or away, keep medicines in their original, child-resistant containers.
2. Never leave loose pills or liquid medicine out on a counter or table.
3. Keep medicines in child-resistant containers until right before you take them.
4. Make sure that medicines carried with you are kept out of sight and reach of young children.
5. Ask about a safe place to keep your medicines when inside homes with children.
6. Teach your children about medicine safety.
7. Tell guests about medicine safety.
8. Keep the Poison Help info handy: call 1-800-222-1222 or visit poison.org.

Communication Rallies

- Seasonal targeting when medicine safety is top of mind
- English and Spanish creative + content
- Integrated mix of communications efforts



Collaborations: Retail, Influencers, Media



Dr. Jessica Peck interview Fox 26 (Houston, TX)

Collaborations: Points of Care, Health/Parenting Sites

PatientPoint 



Keep your child safe.

More than 50,000 young children end up in emergency departments every year because they put into medicines while their parent or caregiver was not looking.

Always put every medicine and vitamin up and away every time you use it, even between doses. And keep the Poison Help number in all of your phones: (800) 222-1222. Or text "POISON" TO 76919 to automatically save it.

To learn more, visit UpandAway.org

Put your medicines up and away and out of sight.

In partnership with the Centers for Disease Control and Prevention (CDC)

WebMD HEALTH A-Z DRUGS & SUPPLEMENTS LIVING HEALTHY FAMILY & PREGNANCY NEW EXP

YOUR RATE INSURANCE CLUB MEMBERS GET OUR BEST RATE WHEN BOOKING DIRECT. CROWNE

PUBLIC HEALTH

Wednesday, March 15, 2017

OTC Medicines: What Parents Need to Know




By John Whyte, MD, MPH

More than 240 million people rely on over-the-counter (OTC) medicines. With self-care on the rise, it's important that patients know how to use, store, and dispose of OTCs safely — especially when they have young children at home.

What To Expect about 2 weeks ago

Learn how to store medications safely and other ways to avoid accidental poisoning. #MedsUpAway CDC




...nually Due to Unintentional Medicine Overd...


WHAT TO EXPECT

WebMD®

Philips Partnership FRIDAY




Keep your medicines out of sight and reach



Labor positions DAILY INFO

Today Baby Me More



Keep your medicines out of sight and reach

It is common for families to take medicines and vitamins to feel well and to stay healthy. However, any medicine or vitamin, including those you buy without a prescription, can be dangerous if taken in the wrong way or by the wrong person. Practicing safe medicine storage at home and on the go can help keep your children safe and avoid a trip to the emergency room.

Follow these tips to keep your children safe:

Put medicines and vitamins up and away and out of children's reach and sight.

Babies are curious and put all sorts of things in their mouths. Even if your back is turned for less than a minute, they can quickly get into things that can harm them. Pick a safe place to store medicines and vitamins in your home that your little one cannot see or reach. Different families may have different places.

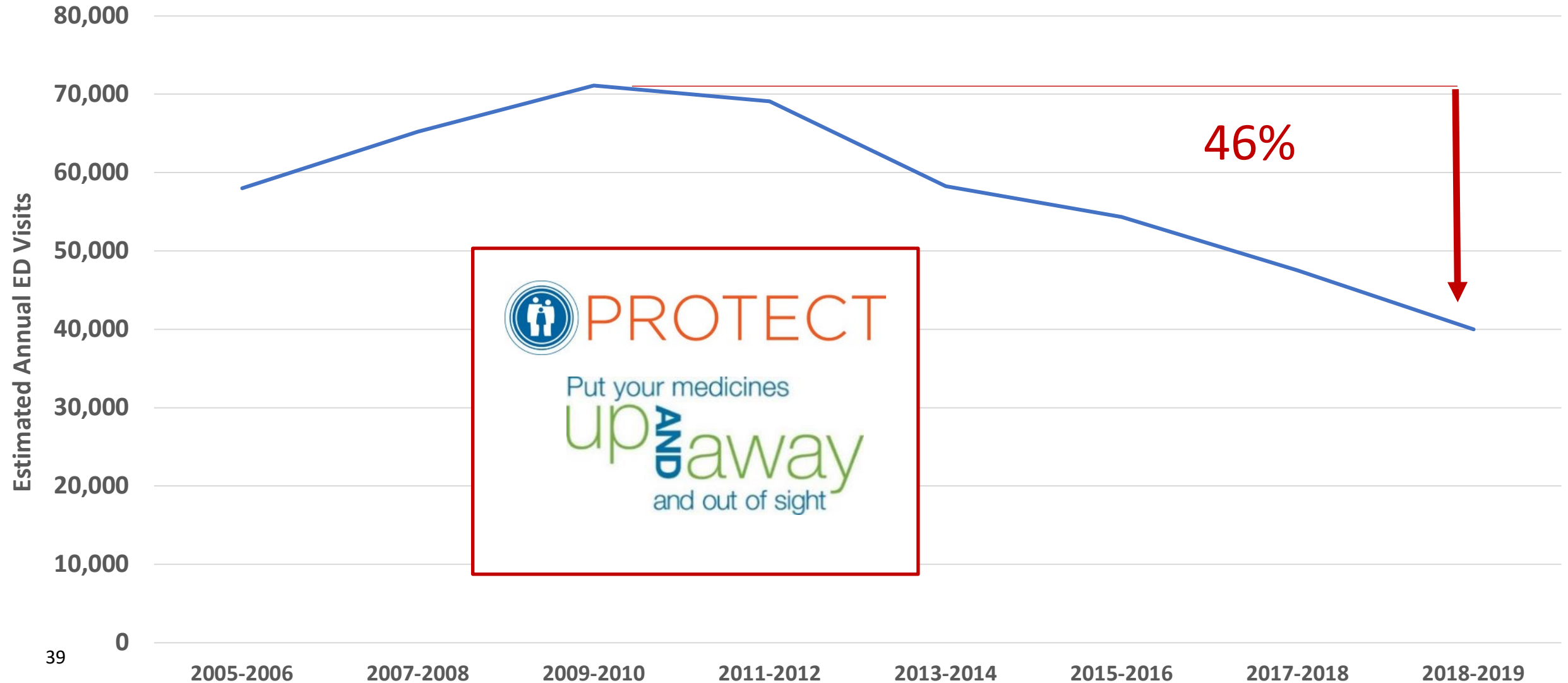
[Learn more](#)

Community Outreach Impact

- 130,000+ materials sent to community health centers, pharmacies, local coalitions, faith-based organizations, HeadStart programs, and medical facilities across the country



Public Health Impact



Free Resources to Order & Download

www.UpandAway.org/#resources

Put your medicines **up[®] & away** and out of sight

Contact Us | About | en español

Out of Reach Put Meds Away Hear the Click Teach Your Child Tell Your Guests In An Emergency Resources

Resources

The *Up and Away and Out of Sight* program has a number of FREE materials and resource links to help you learn more about keeping your children safe by storing medicines safely. Click on the resources below to download or order our materials.

➤ Up and Away Brochure	➤ Safe Medicine Storage for Travel
➤ Safe Medicine Storage for Parents	➤ Coloring Book
➤ Up and Away Poster	➤ Safe Medicine Storage for Grandparents
➤ Candy That Looks Like Pills	

Put your medicines **up[®] & away** and out of sight

Tips for Grandparents on Safe Medicine Storage

You love your grandchildren and would do anything for them, but did you know these startling facts?

- Annually, more than 60,000 children – or roughly four school busloads of children per day – age five or younger are treated in emergency departments for accidental ingestion of household medicines.^{1,2}
- Nearly 1 out of every 4 grandparents say they store prescription medicines in easy-access places; and 18 percent keep over-the-counter medicines in easily accessible spots.³

Don't let your grandchildren become a statistic. Take the following precautions to help keep them safe:

Keep all medicines and vitamins up and away and out of sight in a high cabinet or other place inaccessible to your grandchildren.

Keep purses, bags, or coats that have medicines or vitamins in them out of their reach and sight.

Remember to take where your grandchildren can't see them every time they are away from you.

Set a daily reminder to take your medicines on a daily basis, since you may forget.

Program the contact numbers for Poison Control and your local emergency services.

Mantén a tus hijos seguros.

Put your medicines **up[®] & away** and out of sight

fueras del alcance y de la vista de los niños

Put your medicines up and away and out of sight

Aprende cómo hacerlo.

En asociación con los Centros para el Control y la Prevención de Enfermedades de los Estados Unidos (CDC)

Medicine is NOT candy.

Keep your child safe.

More than 50,000 young children end up in emergency departments every year because they got into medicines while their parent or caregiver was not looking.

Always put every medicine and vitamin up and away every time you use it, even between doses. And keep the Poison Help number in all of your phones: (800) 222-1222. Or text "POISON" to 70300 to automatically save it.

To learn more, visit UpandAway.org

Put your medicines **up[®] & away** and out of sight

In partnership with the Centers for Disease Control and Prevention (CDC)

Available Images + Toolkits



Safe Dosing Photo Gallery



**CHPA EDUCATIONAL
FOUNDATION**

Questions



Please enter your questions in the Q & A pod



HASSENFELD
**CHILDREN'S
HOSPITAL**
AT NYU LANGONE

NYC
HEALTH+
HOSPITALS

Bellevue

Strategies to Encourage Safe Medication Use in Children

H. Shonna Yin, MD, MS

Associate Professor of Pediatrics and Population Health
NYU School of Medicine

March 22, 2022

CSN Webinar: Safe Use and Administration of Medication to Young
Children

Outline

- Outpatient medication errors in children
 - Overview
 - Health literacy perspective
- Highlights of recommendations from 2021 AAP Policy Statement
 - “Preventing Home Medication Administration Errors”
- Resources to support safe outpatient medication use

Outpatient Medication Errors in Children

- Outpatient medication use in children frequent
 - **More than half** of US children take 1 or more medication each week
 - Rx and OTC medications, including vitamins & supplements
- Outpatient medication errors in children common
 - **>85,000 Poison Control Center phone calls** each year
 - **>5,500 ED visits** per year for medication errors involving overdoses
 - **>40-50% caregivers** make dosing errors
- Clinical implications → Toxicity/adverse events, therapeutic failure
 - Medication administration errors account for **~70%** of preventable pediatric adverse drug events
- **At risk:** young children (≤ 5 years old), children with chronic medical conditions

Outpatient Medication Errors in Children (cont'd)

Scenario	N	<=5 y (Row %)	6-12 y (Row %)	13-19 y (Row %)
Inadvertently took/given medication twice	91,652	11.98	9.52	5.50
Wrong medication taken/given	44,560	12.35	9.60	5.46
Other incorrect dose	41,782	24.41	9.55	6.99
Medication doses given/taken too close together	29,345	11.08	7.30	5.98
Inadvertently took/given someone else's medication	25,247	12.31	16.34	5.97
Other/unknown therapeutic error	18,172	14.25	8.36	6.37
Incorrect dosing route	12,610	6.76	3.16	5.04
Confused units of measure	5,347	52.14	12.66	4.13
Health professional/iatrogenic error (pharmacist/nurse/physician)	5,005	19.60	7.77	6.47
Incorrect formulation or concentration given	4,685	44.61	16.69	4.74
More than 1 product containing same ingredient	4,560	7.21	11.29	9.74
Drug interaction	3,541	2.99	5.20	5.34
Dispensing cup error	2,597	68.04	13.17	2.54
10-fold dosing error	1,693	65.33	6.32	2.24
Incorrect formulation or concentration dispensed	1,273	41.79	13.75	5.89
Exposure through breast milk	176	90.91	0.00	0.00

Liquid Formulations & Medication Errors

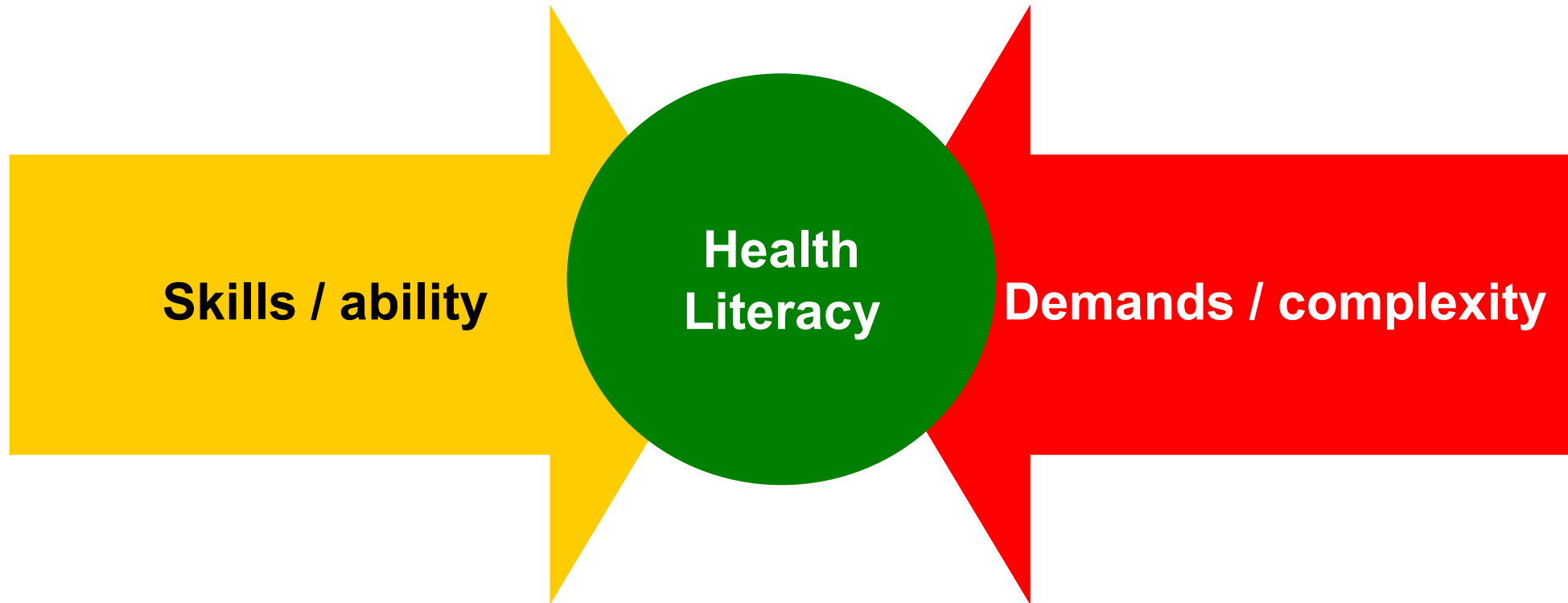
- Pediatric providers rely on liquid formulations for children
- Liquid formulations involved in **>80%** of pediatric medication errors
 - Sources of parent confusion
 - Dosing instructions
 - Units of measurement
 - » mL / tsp / TBSP
 - Decimal point confusion
 - » Risk of 10-fold errors
 - Dosing tools
 - Avoidance of kitchen spoons
 - Ability to use dosing tools

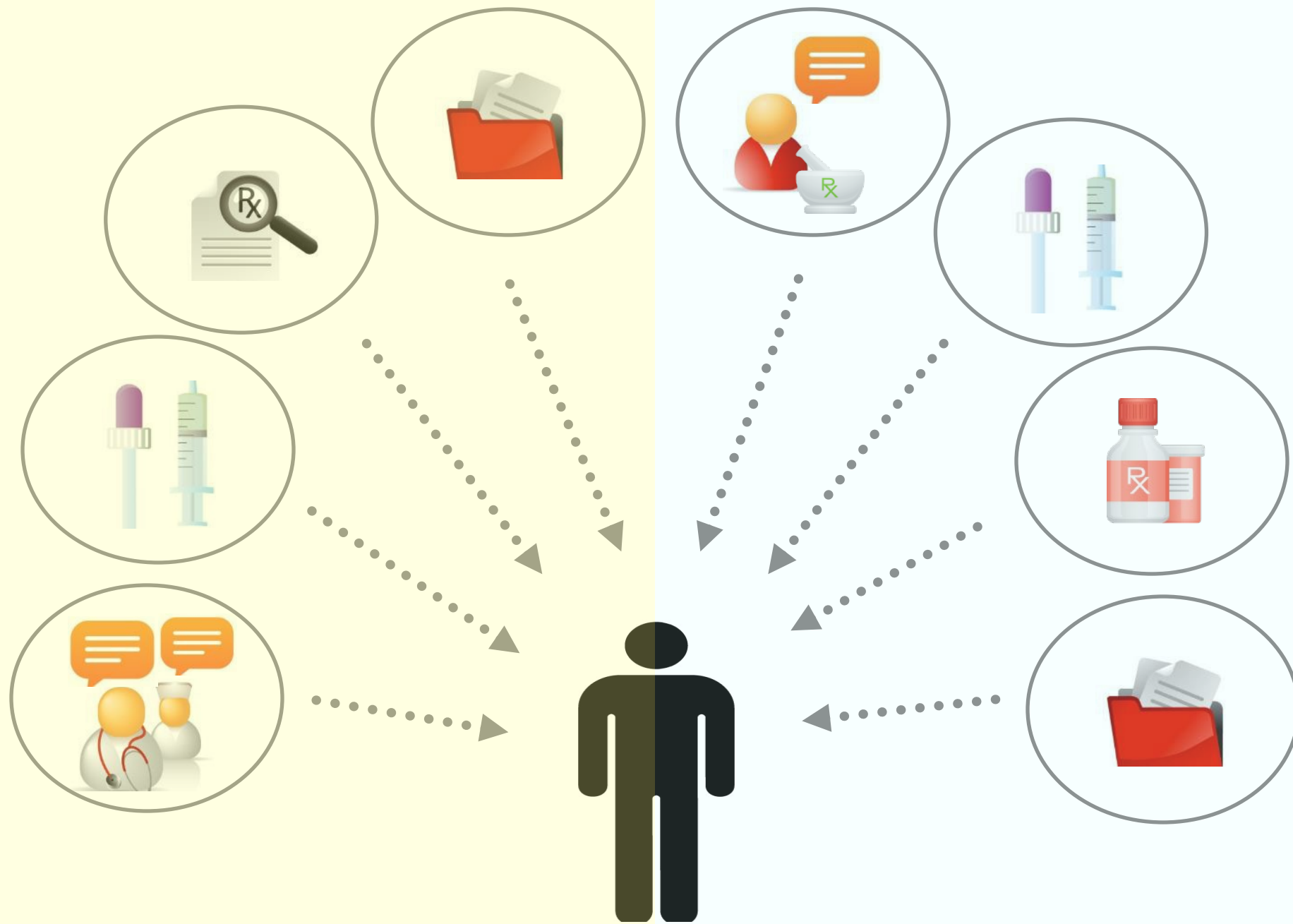


Low Health Literacy & Medication Errors

- Nearly **30% of US parents** have low health literacy
 - Only ~15% have “proficient” health literacy
- Caregivers with low health literacy →
 - greater difficulty understanding **Rx and OTC labels**
 - increased odds of misunderstanding OTC labels (**3.4x**)
 - Increased odds of using **nonstandard kitchen spoons (2.4x)**
 - Increased odds of misunderstanding **active ingredient info (>10x)**
 - Increased odds of being unaware of **weight-based dosing (2.3x)**
 - Increased odds of making medication **dosing error (1.5-2.5x)**

Risk Factor for Medication Errors: Low Health Literacy





Clinic / ED / Hospital

Pharmacy



Yin 2021, 2018, 2017, 2014, 2008; Feifer 2010; 2009; Shrank 2007; Wolf 2007, 2006; Tarn 2006; Davis 2006

Wallace 2010; Kaushal 2010; Lerner 2009; Turner



2021 AAP Policy Statement

The screenshot shows the AAP website with the following elements:

- Header:** American Academy of Pediatrics logo and navigation links (AAP Home, Policy, Advocacy, Learning, Patient Care, Practice Management, Community, Healthy Children).
- Search Bar:** Search All AAP
- Home Section:** News Release button and the title "American Academy of Pediatrics Recommends Ways to Prevent Home Medication Administration Errors".
- Summary:** "Children with chronic health problems who take multiple medications are more vulnerable to medication mistakes".
- Text:** "When administering medications to children, it is relatively common to make mistakes, which can lead to serious consequences -- but these errors can be prevented. The American Academy of Pediatrics, in an new policy statement, 'Preventing Home Medication Administration Errors,' reviews the evidence on how medication errors most commonly occur in the home and recommends ways to prevent them through better communication, labeling, standardized tools for dosing and other practices."
- Text:** "The policy statement, published in the December 2021 *Pediatrics* (published online Nov. 1), notes that more than half of U.S. children take one or more medications per week, and that children with chronic medical conditions are at higher risk of medication administration errors."
- Text:** "There are many ways medication mistakes can be made, some of which stem from how the prescription was written or dispensed, or due to confusing measurement units or a language barrier," said H. Shonna Yin, MD, MS, FAAP, an author of the report, which was written by the Council on Quality Improvement and Patient Safety and Committee on Drugs."
- Text:** "There might be confusion when a child is scheduled to take multiple medications at different times of the day, especially if there is more than one caregiver. Or a parent might use a teaspoon from the kitchen for a medication that requires a precise dose. These are all areas where we can make improvements to help support caregivers."
- Text:** "Liquid formulations are involved in more than 80% of pediatric home medication errors, according to research. One study showed that nearly half of caregivers gave a dose of medication that deviated more than 20% from what was prescribed after their child was discharged from the emergency department of a public hospital; one in four caregivers gave a dose that deviated by more than 40%."
- Text:** "The AAP recommends that physicians:

POLICY STATEMENTS Organizational Principles to Guide and Define the Child Health Care System and/or Improve the Health of all Children



Preventing Home Medication Administration Errors

H. Shonna Yin, MD, MSc, FAAP^a Daniel R. Neuspiel, MD, MPH, FAAP^a Ian M. Paul, MD, MSc, FAAP^a
COUNCIL ON QUALITY IMPROVEMENT AND PATIENT SAFETY, COMMITTEE ON DRUGS

abstract

^aDepartments of Pediatrics and Population Health, Grossman School of Medicine, New York University, New York, New York; ^bDepartment of Pediatrics, Atrium Health, Charlotte, North Carolina (internal); and ^cDepartments of Pediatrics and Public Health Sciences, College of Medicine, Pennsylvania State University, Hershey, Pennsylvania

Drs Yin, Neuspiel, and Paul participated in the conceptualization, drafting, and revision of the policy statement, and all authors approved the final manuscript as submitted.

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The guidance in this statement does not indicate an exclusive course of treatment or serve as a standard of medical care. Variations, taking into account individual circumstances, may be appropriate.

All policy statements from the American Academy of Pediatrics automatically expire 5 years after publication unless reaffirmed, revised, or retired at or before that time.

DOI: <https://doi.org/10.1542/peds.2021-054666>

PEDIATRICS (ISSN Numbers: Print, 0031-4005; Online, 1098-4275).

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AAP Policy Statement Preventing Home Medication Administration Errors

**RECOMMENDATION #1:
Improving Communication to
Caregivers and Patients**



American Academy of Pediatrics
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RECOMMENDATION 1

- **Promote use of appropriate dosing units**
 - Use milliliter (mL) only units
 - Avoid spoon-based (e.g. teaspoon [tsp] or tablespoon [TBSP]) or non-metric units

Why?

- Multiple units used in dosing instructions (mL, tsp, TBSP)¹
 - Risk of multi-fold errors²
 - mL vs. tsp → **5x** error
 - tsp vs. TBSP → **3x** error
 - More errors when Rx labels include teaspoon vs. mL-only³
 - **2.5x increased odds** of large 2-fold dosing error



RECOMMENDATION 1

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Why? (cont'd)

- Spoon-based terms inadvertently endorse use of nonstandard tools¹
 - Rx labels with spoon-based units vs. mL-only → **>4x increased odds** of preferring kitchen spoon
- Higher rate of dosing errors with kitchen spoons^{2,3}
 - Kitchen spoons highly variable



RECOMMENDATION 1

- **Provide dose amounts that are easy to measure**

- Avoid fractions or decimal amounts when possible (use whole number amounts)
- Include leading zeroes (e.g. 0.X)
- Avoid trailing zeroes (e.g. X.0)

Why?

- Fraction and decimal amounts increase the likelihood of error¹
- Recs re: leading / trailing zeroes align with Joint Commission recs²
- Increased risk of **10-fold** error^{3,4}
 - When leading zeroes are left out
 - When trailing zeroes are included



RECOMMENDATION 1

- **Learn and use health literacy (HL)-informed communication strategies**
 - Plain language
 - Teachback / showback
 - Pictures / drawings

Why?

- Plain language^{1,2}
 - Preferred by patients
 - Associated with increased medication knowledge
- Teachback/showback
 - AHRQ best practice³
 - Associated with improved outcomes⁴⁻⁶
 - e.g. improved glycemic control among diabetic patients

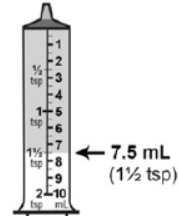


RECOMMENDATION 1

- Learn and use health literacy (HL)-informed communication strategies
 - Plain language
 - Teachback / showback
 - Pictures / drawings

Why? (cont'd)

- Pictures/drawings^{1,2}
 - Associated with a **~2-fold reduction** in large (>2x) dosing errors

<p>Take 7.5 mL (1½ tsp):</p> 	<p>CARLOS HERNANDEZ 444 Main St., Chicago, IL 60611 1/1/15</p> <p>Amoxicillin 250 mg / 5 mL Take 7.5 mL (1½ tsp) by mouth in the morning and at night for 10 days. Take for ear infection.</p> <p>Rx: 0664978-5527 Do not use after: 4/15/15 Amount: 150 mL No refills Provider: Shonna Yin, MD</p>	<p>IMPORTANT: Finish all of this medicine (unless your doctor tells you to stop).</p> <p>Pink liquid</p> <p>CITY PHARMACY 10 E. Wabash Chicago, IL 60601 (312) 555-5555</p>
--	--	---

RECOMMENDATION 1

- **Learn and use health literacy (HL)-informed communication strategies**
 - Plain language
 - Teachback / showback
 - Pictures / drawings

Why? (cont'd)

- HL-informed counseling (plain language + pictographic medication instruction sheet (dosing diagram + pictographic log) + teachback/ showback) enhances caregiver understanding¹⁻²
 - **5x** reduction in dosing errors
 - **4x** increase in adherence

Keeping track of
Carlo's Amoxicillin

5 mL (1 teaspoon) by mouth
2 times a day for 10 days

Or

5 mL (1 cucharadita) por la boca
2 veces al día por 10 días

5 mL = 1 TSP

5 mL = 1 TSP

* Date of first dose February 4, 2008

Fecha de la primera dosis Febrero 4, 2008

Parents: Please check (x) the correct box
each time you give your child the
medication. 20 checks (x) total.

Padres: Por favor, marque con (x) la casilla
correcta cada vez que den la medicina
a su niño. Total de 20 marcas (x).

DAY / DIA	☀	☾
Monday / Lunes		
Tuesday / Martes		
Wednesday / Miércoles		
Thursday / Jueves		
Friday / Viernes		
Saturday / Sábado		
Sunday / Domingo		
Monday / Lunes		
Tuesday / Martes		
Wednesday / Miércoles		
Thursday / Jueves		

* Pediatrician: Please circle the starting dose and ending dose.

The H.E.L.P. Project: Bellevue Hospital Pediatric Resource Center (212) 662-6524
© 2008 New York University School of Medicine

AAP Policy Statement

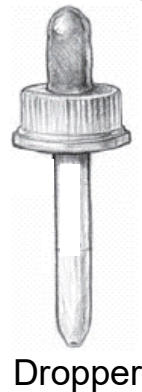
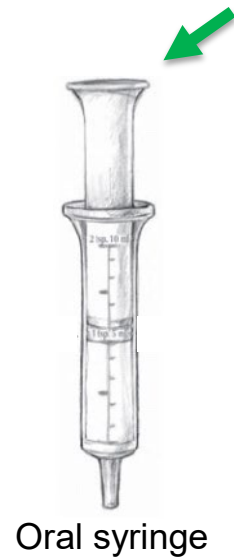
Preventing Home Medication Administration Errors

RECOMMENDATION #2:
Standardized dosing tools



RECOMMENDATION 2

- **Encourage use of standardized dosing tools with all liquid medications**
 - Provide oral syringes when dosing accuracy is important



Why?

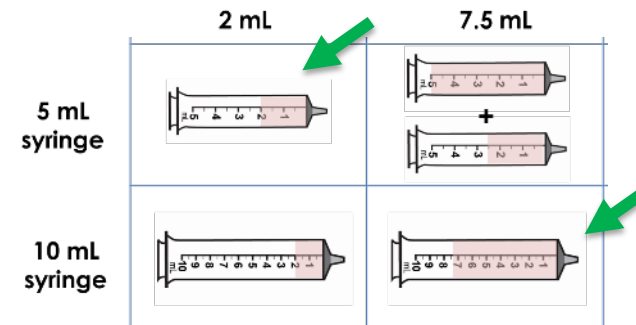
- Oral syringes preferred for increased dosing accuracy; dosing cups error prone¹⁻³
 - >3x increased odds of error with cups vs. oral syringes
 - Risk of multifold errors with cups high for small-dose volumes
- Oral syringes especially recommended for¹⁻⁴
 - <5-mL doses of medication
 - Medications for young children
 - Medications with narrow therapeutic windows

RECOMMENDATION 2

- **Provide dosing tools that are the smallest size to fit the dose**
 - Prevent the need for the caregiver / patient to fill an instrument multiple times for a single dose
 - Not too large that there is a lot of room for overdosing

Why?

- Provision of dosing tools that more closely match prescribed dose volume reduces errors



- For 7.5-mL dose, **4x** decreased odds of error with 10-mL syringe vs. 5-mL syringe

RECOMMENDATION 2

- **Encourage caregivers to**
 - Ask for a dosing tool with all prescribed medications
 - Use their medication-specific tool each time medication is administered



OTHER RECOMMENDATIONS

- **#3 Information on prescriptions – kg only**
- **#4 Medication reconciliation**
- **#5 & 6 Provider education**
- **#7 Medication disposal**
- **#8 & 9 Policy & Research**



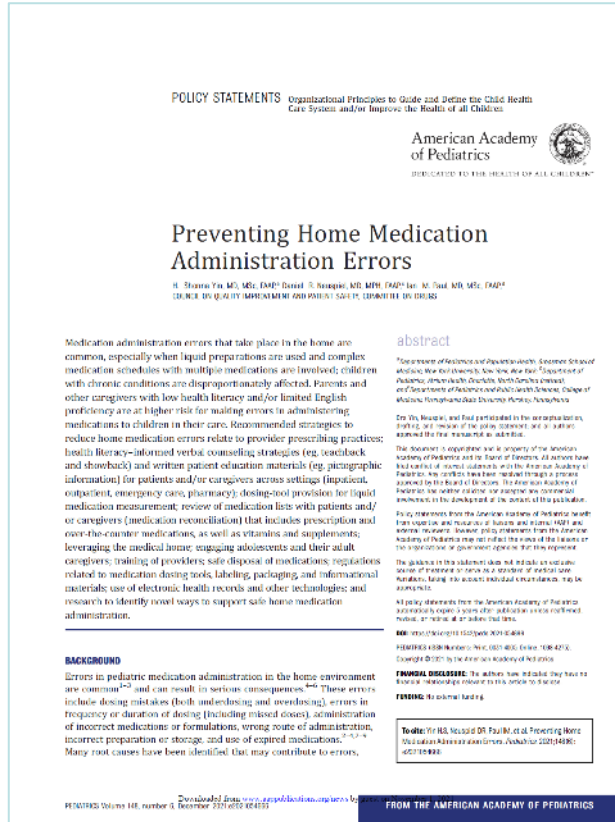
Resources to Support Safe Outpatient Medication Use

2021 AAP Policy Statement

TABLE 3 Helpful Resources

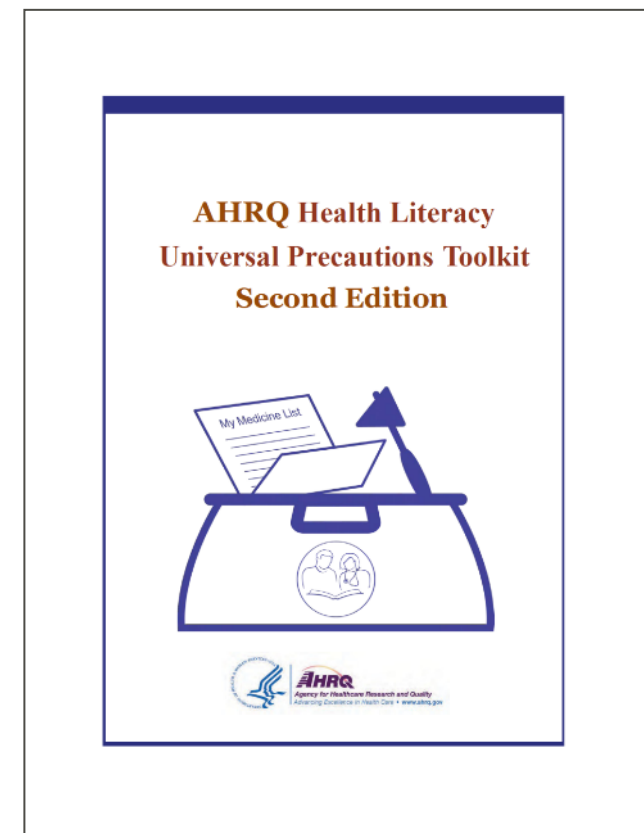
	Resources
Safe prescribing practices	<p>AAP Policy Statement: “Metric Units and the Preferred Dosing of Orally Administered Liquid Medications” (April 2015)¹⁴: http://pediatrics.aappublications.org/content/135/4/784/</p> <p>The Joint Commission “Do not use” list⁶⁶: https://www.jointcommission.org/-/media/tjc/documents/resources/patient-safety-topics/patient-safety/do_not_use_list_9_14_18.pdf</p> <p>American Board of Pediatrics Safe Prescribing Performance Improvement Module²¹²: https://pim.abp.org/rxwriting/faq/</p> <p>American Board of Pediatrics Performance Improvement Module on Health Literacy²¹³: https://pim.abp.org/health_literacy/faq/</p> <p>AHRQ Universal Precautions Toolkit (includes information on verbal and written communication strategies, medication reconciliation)^{100,101}: https://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/index.html and https://www.ahrq.gov/sites/default/files/publications/files/healthlittoolkit2_3.pdf</p> <p>AHRQ How to Create a Pill Card²¹⁴: https://www.ahrq.gov/sites/default/files/wysiwyg/patients-consumers/diagnosis-treatment/treatments/pillcard/pillcard.pdf</p> <p>Plain language pediatrics: Health Literacy Strategies and Communication Resources for Common Pediatric Topics. Abrams MA, Dreyer BP, eds. Elk Grove Village, IL: Elk Grove, IL: American Academy of Pediatrics; 2008²²: https://ebooks.aappublications.org/content/plain-language-pediatrics</p> <p>HELPIx Pictographic Medication Instruction Sheets²¹⁵: https://med.nyu.edu/helpix/helpix-intervention/instructions-providers and https://www.helpix-program.org</p> <p>Universal Medication Schedule White Paper¹⁰⁴: https://ncdpd.org/NCPDP/media/pdf/WhitePaper/NCPDP-UMS-WhitePaper201304.pdf</p> <p>Where and How to Dispose of Unused Medicines (FDA)²⁰⁹: https://www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm</p> <p>Disposal of Unused Medicines: What You Should Know (FDA)²¹⁰: https://www.fda.gov/drugs/safe-disposal-medicines/disposal-unused-medicines-what-you-should-know</p> <p>Drug Disposal Information (US Department of Justice and DEA)²¹¹: http://www.deadiversion.usdoj.gov/drug_disposal/index.html</p>
Health literacy–informed counseling strategies	
Safe disposal recommendations/resources	

AAP, Agency for Healthcare Research and Quality.



AHRQ Universal Precautions Toolkit

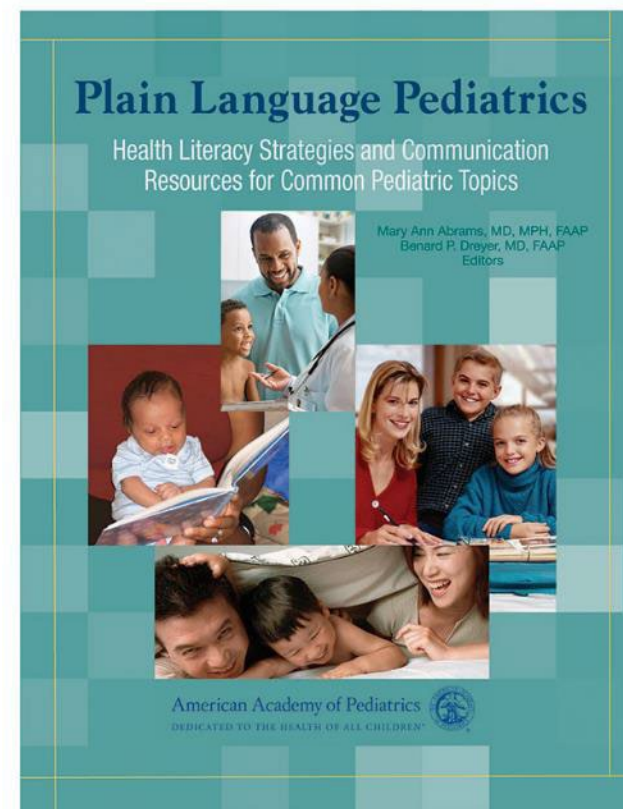
- Health literacy-informed verbal & written communication strategies
 - Plain language
 - Teachback
 - Written materials



<http://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthlittoolkit2.html>

AAP – Plain Language Pediatrics

- Features
 - Reduced Medical Jargon
 - Need-to-Know Information Up Front
 - Pronunciation Guide
 - User-Friendly Layout
 - Lower Reading Level
 - Simple, Purposeful Illustrations
- Medication-related handouts include:
 - How to Use Liquid Medications
 - Choosing and Using OTC Medications



<https://www.helpix-program.org/helpix-intervention/medication-safety/overview/>

HELPIX Medication Sheet | Tool

Parent Login

Other Bookmarks

HELPIX Intervention

2 x 10 mL oral syringes

1x per day in the morning (English | Spanish)

1x per day in the evening (English | Spanish)

2x per day (English | Spanish)

3x per day (English | Spanish)

4x per day (English | Spanish)

Dosing cup

1x per day in the morning (English | Spanish)

1x per day in the evening (English | Spanish)

2x per day (English | Spanish)

3x per day (English | Spanish)

4x per day (English | Spanish)

HELPIX

Eczema Action Plan for [Name] [Date]

WHAT YOU SHOULD DO EVERY DAY

[Illustrations of children applying cream and taking medicine]

Download

A healthcare professional is shown from behind, holding a clipboard and pen, interacting with a patient who is lying down. The clipboard contains a form titled "HELPIX" with fields for Name, Date, and Time, and a large section for recording medication administration.

Prevent Login

6 From That Change

Article Contents

Background

Statement of Problem

Impact of Health Care Provider Prescribing and Pharmacy Dispensing Practices

Role of Health Literacy and Limited English Proficiency

Challenges for Effective Provider-Patient and Caregiver Communication in Clinical and Pharmacy Settings

Role of Liquid Formulations in Home Medication Errors in Children

OTC Medications

Medication Reconciliation and the Medical Home

Medication Disposal

Recommendations

Lead Authors

Council on Quality Improvement and Patient Safety Executive Committee, 2014-2020

Liaisons

Staff

Committee on Drugs, 2014-2020

Liaisons

Staff

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George Scholiar

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Supplementary data

Supplemental Information- pdf file

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Preventing Home Medication Administration Errors Implementation Resources

Supported by:
AAP Council on Quality Improvement and Patient Safety

November/December 2021

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Preventing Home Medication Administration Errors
Policy Statement Implementation Resources for Pediatricians & Patients/Families

Patient and Family Resources		
KEY CONCEPT	DESCRIPTION	RESOURCES
How to Use Liquid Medications	Describes how to safely use liquid medicines with children, including how to measure out medicines correctly with tools like oral syringes, dosing spoons, and cups.	How to Use Liquid Medications. American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Using-Liquid-Medicines.aspx
	Gives tips about how to use medicines safely, including storing medicines out of reach, only giving medicine when your child needs it, and getting rid of medicine you no longer need.	Medication Safety Tips. American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Medication-Safety-Tips.aspx
	A video that talks about the top 5 safety tips for measuring out and giving liquid medicines.	The Healthy Children Show: Giving Liquid Medicine Safely (Video). American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/The-Healthy-Children-Show-Giving-Liquid-Medicine-Safely.aspx
How to Use Over the Counter Medications & Dosing	Talks about how to safely use medicines you can buy without a prescription, including questions to ask your doctor or pharmacist.	Using Over-the-Counter Medicines With Your Child. American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Using-Over-the-Counter-Medicines-With-Your-Child.aspx
	Gives information on the right amount of acetaminophen to give your child using your child's weight.	Acetaminophen Dosage Table for Fever and Pain. American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Acetaminophen-for-Fever-and-Pain.aspx
	Gives information on the right amount of ibuprofen to give your child using your child's weight.	Ibuprofen Dosage Table for Fever or Pain. American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Ibuprofen-for-Fever-and-Pain.aspx
	Gives information on the right amount of diphenhydramine to give your child using your child's weight.	Diphenhydramine Dosage Table (eg, Benadryl) (Antihistamine). American Academy of Pediatrics - HealthyChildren.org https://www.healthychildren.org/English/safety-prevention/at-home/medication-safety/Pages/Diphenhydramine-Benadryl-Antihistamine.aspx

Medication Dosing & Storage	Gives tips about safe dosing, including knowing the right dose, measuring the right amount, using the right tool, and asking questions.	safety/Pages/Diphenhydramine-Benadryl-Antihistamine.aspx Protect Your Children: Store & Use Medicines Safely. Centers for Disease Control and Prevention https://www.cdc.gov/patientsafety/features/safe-medicine-children.html
	Also gives tips about safely storing medicines, including locking the safety cap, putting medicines away, and thinking about safety when there are guests and when traveling.	Up and Away and Out of Sight Educational Program https://www.upandaway.org Coloring book about safe storage. Up and Away and Out of Sight Educational Program https://www.upandaway.org/resource/coloring-book/
	Information about how to store medicines safely away from children - up and away.	Safe Medicine Storage for Parents (Video). Up and Away and Out of Sight Educational Program https://youtu.be/zmVMJZL5who
Disposal of Medications	Talks about how to get rid of medicines that you no longer need.	How to Safely Dispose of Unused or Expired Medicine (Video) https://www.fda.gov/drugs/safe-disposal-medicines/disposal-unused-medicines-what-you-should-know
	Talks about how to safely get rid of medicines in the trash.	Drug Disposal: Dispose "Non-Flush List" Medicine in Trash https://www.fda.gov/drugs/disposal-unused-medicines-what-you-should-know/drug-disposal-dispose-non-flush-list-medicine-trash

American Academy of PediatricianUsing Over-the-Counter Medicines

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Safety & Prevention

Immunizations

All Around

At Home

Medication Safety

At Play

On The Go

Healthy Children > Safety & Prevention > At Home > Medication Safety > Using Over-the-Counter Medicines With Your Child

SAFETY & PREVENTION

LISTEN


Español

Text Size

f t p in

Using Over-the-Counter Medicines With Your Child

"Over-the-counter" (OTC) means you can buy the medicine without a doctor's prescription. But be careful! OTC medicines can be dangerous if not taken the right way. Talk with your child's doctor before giving your child any medicine, especially the first time.



All OTC medicines have the same kind of label. The label gives important information about the medicine. It says what it is for, how to use it, what is in it, and what to watch out for. Look on the box or bottle, where it says, "Drug Facts."

Read the label

Check the chart on the label to see how much medicine to give. If you know your child's weight, use that first. Just remember that your child's weight in kilograms (kg) is different from your child's weight in pounds (lbs)!

Kilogram (kg)	Pounds (lbs)
1	2.2

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American Academy of PediatricMedication Safety Tips for FamiliesUsing Over-the-Counter Medicines

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At Home

Medication Safety

At Play

On The Go

Healthy Children > Safety & Prevention > At Home > Medication Safety > Medication Safety Tips for Families

SAFETY & PREVENTION

LISTEN


Español

Text Size

f t p in

Medication Safety Tips for Families

Each year, about 50,000 children under age 5 go to emergency departments for poisoning after getting ahold of medicine.



When you need them, medicines can improve lives and even save them. But too much of any medicine can be deadly for a toddler, child or teenager. This is why prescription medicine and over-the-counter medicine should be kept out of their reach.

Protecting children & teens

Many common medicines, such as opioids, heart and diabetes medicines, can be fatal for babies and young children in very small amounts. And teenagers can make poor choices with pills, especially when they are stressed or sad.

If your child is unconscious, not breathing, or having trouble breathing, call 911 or your local emergency number. If your child is having trouble breathing, call the Poison Help number, 1-800-438-2642.

Safe storage: out of reach & sight

- Use medicine containers with safety caps and keep them out of reach and sight of children. Remember that safety caps are child-resistant. This means it is hard for a young child to open the cap. No medicine container is fully childproof.
- Store all over-the-counter and prescription medicines in their original packages in locked cabinets or containers. Safety latches that lock when you close a cabinet door can help keep children away from harmful products, but they do not always work.
- Consider buying a small safe or lockbox to lock up all medicines and drugs.
- Put medicines back in safe storage right after using them. Never leave children alone with medicines. If you have medicine open and you must do something else, use another phone, take the medicine with you.
- Remind babysitters, grandparents and other visitors to keep purses, bags or jackets that have medicines in them away from children's reach.

Taking & giving your child medicine

- When taking medicine, do it over a bathroom sink and/or away from common areas of your home. If you swallow medicine, clean it up immediately. For many episodes and other powerful painkillers, even a small amount swallowed or absorbed through the skin (liquid and patches) can be life-threatening.
- Never refer to medicine as "candy" or another appealing name. This can confuse or tempt a child to try other pills when you're not watching.
- Be careful to give the correct dose and measure it out exactly. This includes reading the label each time you give over-the-counter drugs like acetaminophen and ibuprofen, two popular pain and fever medicines. For most emergency visits involving medication errors, according to the U.S. Centers for Disease Control and Prevention, young children were given the wrong dose of medicine by mistake.
- Use a medicine syringe or dropper to measure the correct amount. Don't use regular kitchen spoons, because they are not accurate for measuring medicine. For example: 5 milliliters (mL) is equal to 1 teaspoon (tsp); 15 milliliters (mL) is equal to 3 teaspoons (tsp) and also equal to 1 tablespoon (Tbsp). (See, "How to Use Liquid Medicines for Children.")
- Be aware that some over-the-counter medicine is adult strength and never should be used with children. Talk about safer options with your pediatrician or pharmacist.
- Give the medicine at the times you are supposed to, based on your prescription or what your doctor told you. If you forget to give a dose, give it as soon as possible and give the next dose at the correct time following the label dose.

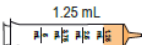

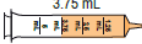



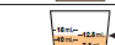

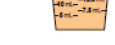

Get answers

Back to Top

How to give the right amount of ACETAMINOPHEN (also known as Tylenol) is different depending on which medicine you plan to give.

Dose: Give every 4 to 6 hours as needed for fever or pain. DO NOT GIVE MORE THAN 4 DOSES IN 24 HOURS.

Do NOT use with any other medicine containing acetaminophen.

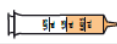
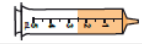
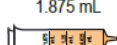
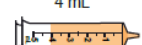
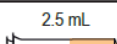
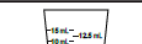

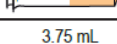


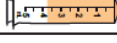
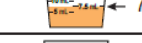

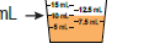

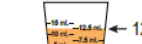


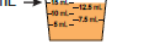

Weight	Age	Infant's Acetaminophen (160 mg / 5 mL)	Children's Acetaminophen (160 mg / 5 mL)
6 to 11 pounds (3 to 5 kilograms)	0 to 3 months	1.25 mL 	_____
12 to 17 pounds (about 5 to 7 kilograms)	4 to 11 months	2.5 mL 	_____
18 to 23 pounds (about 8 to 10 kilograms)	12 to 23 months	3.75 mL 	_____
24 to 35 pounds (about 11 to 15 kilograms)	2 to 3 years	_____	5 mL 
36 to 47 pounds (about 16 to 21 kilograms)	4 to 5 years	_____	7.5 mL 
48 to 59 pounds (about 22 to 26 kilograms)	6 to 8 years	_____	10 mL 
60 to 71 pounds (about 27 to 32 kilograms)	9 to 10 years	_____	12.5 mL 
72 to 95 pounds (about 33 to 43 kilograms)	11 years	_____	15 mL 
96 pounds or more (more than 43 kilograms)	12 years or older	_____	10 mL  and 10 mL  10 mL + 10 mL = 20 mL



How to give the right amount of IBUPROFEN (also known as Motrin, Advil) is different depending on which type of ibuprofen you plan to give.

Dose: Give every 6 hours if needed, for fever or pain. DO NOT GIVE MORE THAN 4 DOSES IN 24 HOURS.

Do NOT use with any other medicine containing ibuprofen.

Weight	Age	Infant's Ibuprofen Drops (50 mg / 1.25 mL)	Children's Liquid Ibuprofen (100 mg / 5 mL)	Children's Ibuprofen Chewable Tablets (50 mg)	Junior Strength Ibuprofen Tablets (100 mg)	Adult's Ibuprofen Tablets (200 mg)
0 to 11 pounds (up to 5 kilograms)	0 to 5 months	_____	_____	_____	_____	_____
12 to 17 pounds (about 6 to 7 kilograms)	6 to 11 months	1.25 mL 	2.5 mL 	_____	_____	_____
18 to 23 pounds (about 8 to 10 kilograms)	12 to 23 months	1.875 mL 	4 mL 	_____	_____	_____
24 to 35 pounds (about 11 to 15 kilograms)	2 to 3 years	2.5 mL 	5 mL 	2 tablets 	_____	_____
36 to 47 pounds (about 16 to 21 kilograms)	4 to 5 years	3.75 mL 	7.5 mL 	3 tablets 	_____	_____
48 to 59 pounds (about 22 to 26 kilograms)	6 to 8 years	5 mL 	10 mL 	4 tablets 	_____	_____
60 to 71 pounds (about 27 to 32 kilograms)	9 to 10 years	_____	12.5 mL 	5 tablets 	_____	_____
72 to 95 pounds (about 33 to 43 kilograms)	11 years	_____	15 mL 	6 tablets 	_____	_____
96 pounds or more (44 kilograms or more)	12 years or older	_____	10 mL  and 10 mL  10 mL + 10 mL = 20 mL	8 tablets 	_____	_____




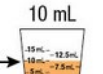












How to give the right amount of DIPHENHYDRAMINE (also known as Benadryl) is different depending on which type of Diphenhydramine you plan to give.

Dose: Give every 6 hours if needed. DO NOT GIVE MORE THAN 4 DOSES IN 24 HOURS.

Do NOT use with any other medicine with diphenhydramine in it.



Weight →	20 to 24 pounds (about 9 to 10 kilograms)	25 to 37 pounds (about 11 to 16 kilograms)	38 to 49 pounds (about 17 to 22 kilograms)	50 to 99 pounds (about 23 to 45 kilograms)	100 pounds or more (46 kilograms or more)
Children's Liquid Diphenhydramine (12.5 mg / 5 mL)	4 mL 	5 mL 	7.5 mL 	10 mL 	_____
Children's Diphenhydramine Chewable Tablets (12.5 mg)	_____	1 tablet 	1 ½ tablets 	2 tablets 	4 tablets 
Diphenhydramine Tablets (25 mg)	_____	½ tablet 	½ tablet 	1 tablet 	2 tablets 
Diphenhydramine Capsules (25 mg)	_____	_____	_____	1 capsule 	2 capsules 

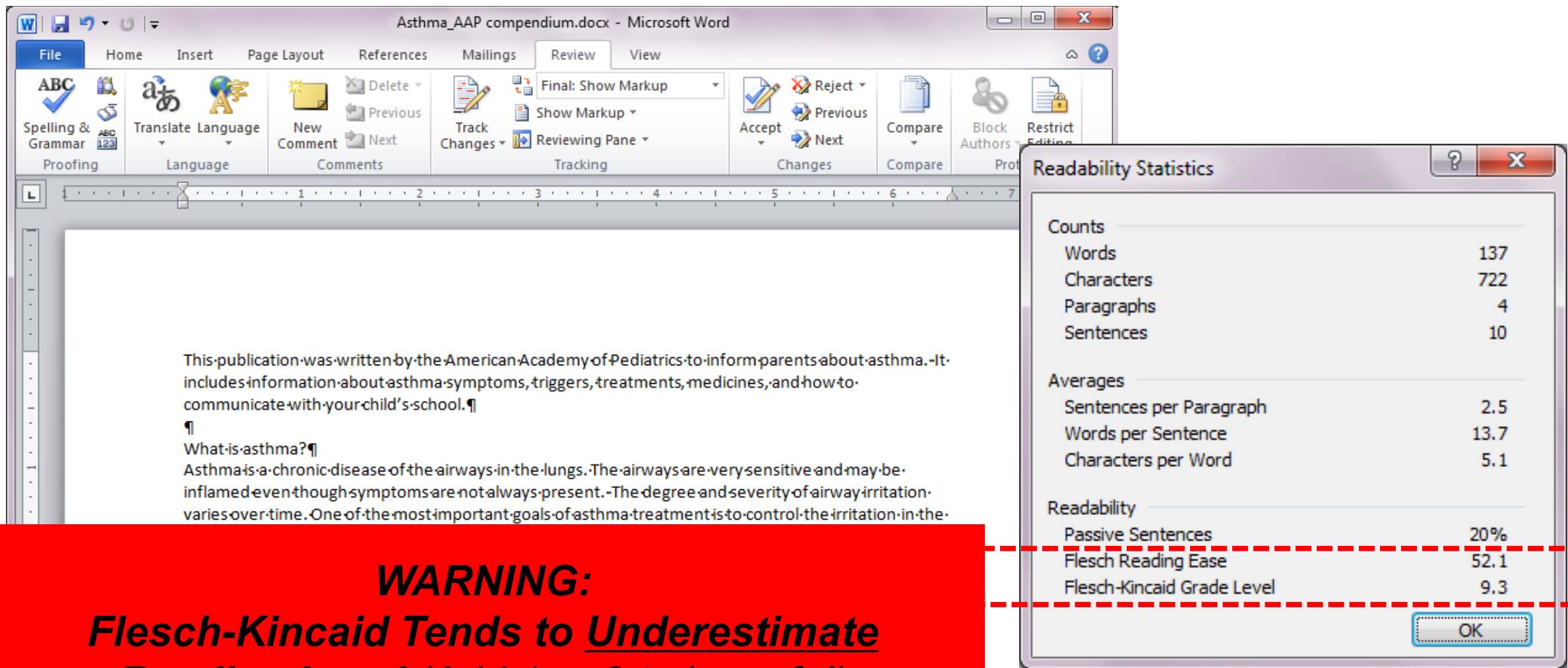
Do not give to children less than 2 years of age.

Do not give to children 2 to 6 years of age unless your doctor tells you to.

Assess Readability of Written Materials

- Free online readability calculators
 - <http://www.readabilityformulas.com/free-readability-formula-tests.php>
- Microsoft Word as a tool to assess readability
 - FILE > Options > Proofing > “Show readability statistics”
 - To get readability statistics when working on a document, REVIEW > “Spelling and Grammar”

Readability Statistics in Microsoft Word



The screenshot shows the Microsoft Word interface with the 'Review' tab selected. A 'Readability Statistics' dialog box is open, displaying the following data:

Counts	
Words	137
Characters	722
Paragraphs	4
Sentences	10
Averages	
Sentences per Paragraph	2.5
Words per Sentence	13.7
Characters per Word	5.1
Readability	
Passive Sentences	20%
Flesch Reading Ease	52.1
Flesch-Kincaid Grade Level	9.3

The Flesch-Kincaid Grade Level of 9.3 is highlighted with a red dashed box. The background document text is partially obscured by a red warning box.

WARNING:
Flesch-Kincaid Tends to Underestimate Reading Level (Add 1 or 2 to be safe!)

Beyond Readability: Assessing Patient Education Materials

- Patient Education Materials Assessment Tool (PEMAT) - AHRQ
 - Understandability
 - Actionability
- Can be used for print and A/V materials
- Automatic calculation

<https://www.ahrq.gov/health-literacy/patient-education/pemat.html>

Patient Education Materials Assessment Tool for Printable Materials (PEMAT-P)

Title of Material: _____

Name of Reviewer: _____

Date of Review: _____

Each question has specific response options. Select your response option from the dropdown in the "Rating" column.

Read the PEMAT User's Guide (available at: <http://www.ahrq.gov/professionals/prevention-chronic-care/improve/self-mgmt/pemat/>) before rating materials.

Item	Response Options		Rating
UNDERSTANDABILITY			Select your responses here
TOPIC: CONTENT			
1. The material makes its purpose completely evident.	Disagree = 0	Agree = 1	
2. The material does not include information or content that distracts from its purpose.	Disagree = 0	Agree = 1	
TOPIC: WORD CHOICE & STYLE			
3. The material uses common, everyday language.	Disagree = 0	Agree = 1	
4. Medical terms are used only to familiarize audience with the terms. When used, medical terms are defined.	Disagree = 0	Agree = 1	
5. The material uses the active voice.	Disagree = 0	Agree = 1	
TOPIC: USE OF NUMBERS			
6. Numbers appearing in the material are clear and easy to understand.	Disagree = 0 No numbers = NA	Agree = 1	
7. The material does not expect the user to perform calculations.	Disagree = 0	Agree = 1	
TOPIC: ORGANIZATION			
8. The material breaks or "chunks" information into short sections.	Disagree = 0 Very short material* = NA	Agree = 1	
9. The material's sections have informative headers.	Disagree = 0 Very short material* = NA	Agree = 1	
10. The material presents information in a logical sequence.	Disagree = 0	Agree = 1	
11. The material provides a summary.	Disagree = 0 Very short material* = NA	Agree = 1	
TOPIC: LAYOUT & DESIGN			
12. The material uses visual cues (e.g., arrows, boxes, bullets, bold, larger font, highlighting) to draw attention to key points.	Disagree = 0	Agree = 1	
TOPIC: USE OF VISUAL AIDS			
15. The material uses visual aids whenever they could make content more easily understood (e.g., illustration of healthy portion size).	Disagree = 0	Agree = 1	
16. The material's visual aids reinforce rather than distract from the content.	Disagree = 0 No visual aids = NA	Agree = 1	
17. The material's visual aids have clear titles or captions.	Disagree = 0 No visual aids = NA	Agree = 1	
18. The material uses illustrations and photographs that are clear and uncluttered.	Disagree = 0 No visual aids = NA	Agree = 1	
19. The material uses simple tables with short and clear row and column headings.	Disagree = 0 No tables = NA	Agree = 1	
ACTIONABILITY			Select your responses here
20. The material clearly identifies at least one action the user can take.			
21. The material addresses the user directly when describing actions.	Disagree = 0	Agree = 1	
22. The material breaks down any action into manageable, explicit steps.	Disagree = 0	Agree = 1	
23. The material provides a tangible tool (e.g., menu planners, checklists) whenever it could help the user take action.	Disagree = 0	Agree = 1	
24. The material provides simple instructions or examples of how to perform calculations.	Disagree = 0 No calculations = NA	Agree = 1	
25. The material explains how to use the charts, graphs, tables or diagrams to take actions.	Disagree = 0 No charts, graphs, tables, diagrams = NA	Agree = 1	
26. The material uses visual aids whenever they could make it easier to act on the instructions.	Disagree = 0	Agree = 1	

*A very short print material is defined as a material with two or fewer paragraphs, and no more than 1 page in length.

Scores will



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**CHILDREN'S
HOSPITAL**
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NYC
HEALTH+
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Questions?

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Questions and Answer Session



Please enter your questions in the Q & A pod

Thank you!

Please fill out our evaluation: <https://www.surveymonkey.com/r/HK8FLKL>



Visit our website:
www.ChildrensSafetyNetwork.org